



Orange County Registrar of Voters
COMMUNITY ELECTION WORKING GROUP
February 7, 2024
SANTA ANA, CALIFORNIA

Bob Page called the meeting to order at 2:05 p.m.

ATTENDEES:

CEW Vice-Chair Adria M. Jimenez, City Clerk, City of Buena Park
Theresa Bass, City Clerk, City of Anaheim
CEW Chair, Jennifer Hall, City Clerk, City of Santa Ana
Lucinda Williams, City Clerk, City of Fullerton
Marisol Ramirez, Community Engagement Lead, Regal Medical Group
Tammy Kim, Managing Director, Korean American Center / Korean Community Services
Mary Jo Rowe, Vote Center Customer Service Representative
Jeffrey Cardenas, Organizing Director, Democratic Party of Orange County
Lyle Brakob
Justin Berardino, Deputy Director, Operations, Registrar of Voters
Kim Hostler, Deputy Director, Administration, Registrar of Voters
Imelda Carrillo, Election Services Manager, Registrar of Voters
Enedina Chhim, Community Outreach Manager, Registrar of Voters
CEW Secretary, Marcia Nielsen, Candidate and Voter Services Manager, Registrar of Voters
Bob Page, Registrar of Voters

WELCOME AND INTRODUCTIONS

Bob Page welcomed the group and turned the meeting over to CEW Chair, Jennifer Hall, City Clerk, City of Santa Ana.

The Registrar of Voter's staff self-introduced.

ROLL CALL

CEW Secretary, Marcia Nielsen confirmed the attendees for the meeting and that a quorum was present.

APPROVE 11/16/23 MINUTES

A motion to approve the minutes from November 16, 2023, was made by Theresa Bass and seconded by Lucinda Williams. The minutes were APPROVED UNANIMOUSLY.

RECOGNIZE NEW MEMBER(S)/ANNOUNCE MEMBER RENEWALS

New: Barbara Lowe – Senior Community. Not present.

Renewing members: Theresa Bass, Lucinda Williams, Mike Chen, Marisol Ramirez, Gabriel Taylor, Beck Levin, Jan Urban.

Expired Members: Tammy Kim, Judith Barnes, and Brianna Calleros

ELECTION OF CHAIR AND VICE CHAIR

Theresa Bass recommended Adria M. Jimenez for Chair. Adria nominated Theresa Bass for Vice Chair. All were elected and APPROVED UNANIMOUSLY. Adria Jimenez continued the meeting.

OPEN FORUM

No items were discussed at this time.

2024 ELECTION PREPARATION

Several processes were discussed for the Presidential Primary Election, including mailings, notifications, Vote-by-Mail ballots mailing, Vote Center dates, Vote-by-Mail return options, and Certification.

Community Outreach: Pup-Up events, partnering with Community Groups to educate and serve voters better.

Open House: Behind the scenes look for the public to help understand the process and security measures. The invite was done directly and promoted but not marketed to media.

Election Observation Updates: All activities are on schedule, ambassadors are available for questions/answers, and a new location for observation of the election processing efforts is available.

Renovation plans to ROV office to include 1st and 2nd floor to improve processing and observation.

Communication Toolkit: Available with instructional videos and is translated in 4 VRA languages.

Bob Page disclosed that he has made multiple attempts to be transparent with the media by giving tours, showing various processes, adding additional cameras and equipment, expanding the footprint and show steps we've implemented to be more efficient. Secretary of State Webber was invited to visit our office.

Phone bank report was given by Enedina Chhim regarding the call volume and types of calls received. NPP post card mailing increased call volume. Details of how a NPP voter could vote was disclosed to callers as well as available on our website, specifically in the tool kit.

Front office handled voter calls prior to phone bank starting and explained Election Codes that were pertinent. Our approach is to include additional information.

Communication sent:

1st card: Promoted the need to hire for Vote Centers, and asked voters to check registration.

2nd card: Focuses on election security measures, ways to vote, ballot tracking services, and how to request a replacement ballot.

Clarification for the return of Vote-by-Mail options was given including "Ways to vote" Videos available in four federal VRA languages and five State-covered languages.

Bob Page discussed Online Data Available including Data Central, Maps Central and Election Results Page.

Bob Page demonstrated Election Results page which is customizable. Results schedule: 8:05pm first results, 9:30 next results – includes Vote Centers, updated every 30 minutes until all results are posted. Daily updates, except no commitment to post on Saturday or Sundays.

Discussion on Ballots Left to Count and added security measures such as V-Drive tracking pilot, driver tracking and air tags. We are using geofencing technology to add levels of confidence.

UPDATES FRPM CEW VAAC AND CEW LAAC

Roxanna Castro provided updates on group and accessible and curbside voting process.

Enedina Chhim discussed LAAC Meeting update including language assistance and services and reviewed Pop-Up voting and Communication Toolkit. All translations on website have been translated by community language specialists.

VAAC and LAAC next meetings: April 30

FUTURE BUSINESS ITEMS

Discuss meeting options: In person, virtual or both.

Next CEW meeting: tentatively scheduled for May 8. Wednesdays are preferred due to the state meeting with County Association of Clerks and Election Officials on Thursdays.

Topics for post-election items were discussed, including the possibility of a recall in the City of Anaheim District 3 between elections. If examination shows sufficient, the City will call election. Other topics included revising the EAP in 2025 and updates on legislation, which might be impacted by the state budget.

There was a discussion on additional costs which would allow for more security guards for more days, more deputies on site, and a metal detector. In addition, Westbound was hired to help with information getting out to voters.

The City Clerk meeting was also discussed. Bob Page said that he is more than happy to host, or meeting can be virtual.

The City Clerks requested estimates for contests up for election. This will be provided at the City Clerks meeting

ADJOURNMENT

The meeting concluded at 3:58 p.m.

Respectfully submitted,

Marcia Nielsen, Secretary