Executive Summary

Following the Orange County Board of Supervisors' approval to transition to a vote center model, the Orange County Registrar of Voters (OCROV) created twelve internal working groups to develop procedures and policies for operating and conducting elections under the vote center model.

- Language Support
- Compliance
- Accessibility
- Site Selection
- Billing
- Ballot Drop Box

- Recruitment
- Training
- Equipment
- Logistics
- Public Meetings
- Communications

In addition to the research and work from the twelve internal working groups, we acknowledge and incorporate the feedback provided by thousands of voters and community advisory committees such as the OCROV's advisory Community Elections Working Group (CEW), CEW subcommittee Language Accessibility Advisory Committee (LAAC), and the CEW subcommittee Voter Accessibility Advisory Committee (VAAC). We are also grateful for the support and guidance provided by the Secretary of State and the five counties who transitioned to the vote center model in 2018.

The Election Administration Plan (EAP) provides the foundation and guiding outline for the future of voting and elections in Orange County. Additionally, OCROV launched a website dedicated to informing the public about the upcoming changes and providing planning updates; the website can be accessed at ocvote.com/votecenter.

Following the finalization of the EAP, OCROV will implement a comprehensive Voter Education and Outreach Plan (VEOP) ranging from expanding our social media presence, partnerships with high schools and institutions of higher education, and collaborations with elected officials and government agencies. The plan is a framework for OCROV to meet its goal of informing Orange County's 1.6 million voters of the upcoming changes and transition to the vote center model.

The first election under this new model will be the March 3, 2020 Presidential Primary Election, and we look forward to providing Orange County voters with more convenient and secure voting options and an improved voter experience through the vote center model. All registered voters will receive a vote-by-mail ballot and may opt to vote in-person at any vote center in Orange County.

At the time of preparing the EAP, approximately 188 vote centers and 110 ballot drop boxes are expected based on current voter counts and California Election Code requirements. Voters may also return their vote-by-mail ballot by mail without needing to affix additional postage, at a ballot drop box location, or at any vote center.

As Orange County transitions to the vote center model, my staff and I remain committed to our mission to provide election services for the citizens of Orange County to ensure equal access to the election process, protect the integrity of votes, and maintain a transparent, accurate and fair process.

Neal Kelley
Registrar of Voters
Orange County, CA

Vote-By-Mail Ballots

§4005(a)(8)(A)

The implementation of the Voter's Choice Act (VCA) in Orange County requires that every one of its 1.6 million registered voters receive a vote-by-mail (VBM) ballot. Orange County is prepared to handle the increase in volume of the printing, mailing, and processing of VBM ballots that will result from this new obligation. The new requirement supports the current voter behavior and projected trends, which the Orange County Registrar of Voters (OCROV) has already taken into consideration; moving to a hybrid vote-by-mail and in-person election is a matter of ramping up existing operations.

Background

In the November 2018 election, OCROV issued over 1.1 million VBM ballots to voters who specifically requested to receive their ballots by mail. The number of voters who request to receive ballots by mail has been steadily increasing since 2002, to the most recent level of 1.1 million ballots, or approximately 69% of the total registered voters. The rise of VBM requests has required us to increase capacity to mail and process ballots. This increased capacity, which has already been implemented, will allow processing VBM ballots for all voters in Orange County in 2020.

Ballot Printing

Unlike most California counties, Orange County prints in-house printed ballots for all voters. Ballots are currently printed on a high-speed, inkjet, web-press printer. The commercial state-of-the-art printer produces high quality images at a speed of 250 feet per minute, which allows for the accelerated printing of 1.6 million ballots in a relatively short amount of time.

Vote-by-Mail Ballot Preparation

OCROV currently operates its own mail inserting equipment, which inserts the correct ballot, instructions and return envelope into the VBM packet to be sent to voters. It also simultaneously prints the address and required voter information on both the outgoing and return envelopes for the voter. This technology can insert approximately 10,000 ballots per hour, allowing our office to prepare all 1.6 million ballots in an estimated time of two weeks.

Processing Returned Vote-by-Mail Ballots

OCROV currently operates its own high-speed mail sorting equipment that is used to process returned ballots. This equipment takes an image of every returned envelope, and tracks that the ballot has been returned. The images of the returned envelopes are used by staff to perform a signature comparison of the ballots and determine if the signature matches. This technology can process up to 45,000 pieces per hour, and the staff that check signatures can review approximately 10,000 signatures per hour. The speed of the mail sorting equipment, and its integration with the signature checking process, will allow OCROV to seamlessly handle the increased volume of returned VBM ballots.

Counting Returned Vote-by-Mail Ballots

The office is currently replacing its voting system and has planned to double the capacity for processing returned VBM ballots. The projected increase in returned VBM ballots has been factored into the purchase of necessary ballot scanning and counting equipment to process the returned VBM ballots in a timely manner.

Tracking Vote-by-Mail Ballots

An increase in the number of VBM ballots being sent is projected to increase the number of VBM ballots being returned. This will require an increase in service levels to be provided to voters. Anticipating that more voters will request the status of their VBM ballots, the office has added the ability for voters to track the status of their ballots online through a customized internal solution, OC Ballot Express. VBM ballots are tracked using a United States Postal Service barcode as they are mailed and returned to the office. Voters can go to the website and check the status of their ballots as it is sent and returned to our office. They can also see if their ballots have been verified and counted. This recently added ballot tracking capability will provide data to best respond to the increased level of service required by the additional VBM processing.

Vote Center and Ballot Drop Box Locations

§4005(a)(10)(B)

The VCA establishes detailed criteria and formulas for the placement and locations of vote centers and ballot drop boxes. Vote centers and ballot drop box locations will be decided based on specific considerations and requirements described below:

- Proximity to public transportation
- Proximity to communities with historically low vote-by-mail usage
- Proximity to population centers
- Proximity to language minority communities
- Proximity to voters with disabilities
- Proximity to communities with low rates of household vehicle ownership
- Proximity to low-income communities
- Proximity to geographically isolated populations
- Access to accessible and free parking
- The distance and time a voter must travel by car or public transportation
- Traffic patterns

Vote Center Formula and Considerations

§4005(a)(10)(l)(vi)(l)

The VCA has established a formula for determining the number of vote centers based on the number of registered voters. Counties are instructed to provide one 11-day vote center for every 50,000 registered voters and one 4-day vote center for every 10,000 registered voters. Based on the algorithm outlined in the VCA, the required minimum is 32 vote centers open for 11 days, including Election Day, and 161 vote centers that will be open for 4 days, including Election Day, in Orange County.

OCROV plans to provide more vote centers than the minimum requirements. Orange County will operate 38 vote centers open for 11 days, including Election Day, and 188 vote centers that will be open for 4 days, including Election Day, in Orange County. Expanding the number of vote centers will enable the placement of additional vote centers in isolated communities like Silverado and Trabuco Canyon.

Vote centers will open sequentially, with greater numbers of vote centers in operation as Election Day draws nearer. All vote centers will be in full operation during the last four days of voting, including Election Day. For eleven days, including Election Day, there will be 38 locations open throughout the County. The number of vote centers will increase for the last four day of voting with a total of 188 locations open throughout Orange County with expanded hours.

Vote Center Minimum Requirements

Vote centers will be decided based on requirements as set forth in statute, the accessibility to voters with disabilities and language needs, location availability, and public feedback. OCROV will use voter and population data to select the best locations for vote centers.

OCROV will be identifying and assessing hundreds of potential facilities to ensure that locations are distributed throughout Orange County in a manner that provides greater access and convenience for all voters.

Vote Center Site Selection Suitability Model

VCA requires counties to consider fourteen criteria when establishing vote centers. OCROV staff created a Vote Center Suitability Model, which brings together the most current available geospatial and demographic data, to consider all required criteria. The Vote Center Suitability Model uses an interactive mapping tool that allows the user to search for and evaluate any proposed location against all required criteria (see Vote Center and Ballot Drop Box Mapping Tool on page 14).

While the Vote Center Suitability Model provides a quick and effective way to assess proposed locations against the required criteria, it does not automatically define where vote center locations will be finalized.

Vote Center Assessment Matrix

In addition to considering required criteria, a Vote Center Assessment Matrix is used to consider many of the other site selection elements that, while not required by law, impact the vote center siting process. Some examples of these site selection elements include parking availability, size of the voting room, the presence of adequate lighting, both inside and outside, and the geographic area of the proposed site.

Vote Center Facility Recruitment Process

Past polling places from previous elections were reviewed and assessed if they would meet minimum requirements for a vote center. Locations that would not be able to accommodate vote center operations, such as private residences and locations under 800 square feet, were contacted to inform them of the transition to a new voting model and thank them for their past service. The remaining facilities were moved forward to next level of review in the recruitment process.

Facility Research

Based on the previous facility recruitment process, a list of 200 polling places was compiled to be further reviewed and contacted to serve as possible vote centers.

Non-public facilities were contacted for further discussion on availability and potential costs. Public facilities were contacted to schedule appointments to view potential vote center locations.

Concurrent with past polling place research, each city was evaluated, and every public facility and property was added to a master list for further research. Additionally, based off of population data, each city has been evaluated for a targeted number of vote centers, and new city facilities that have not served as polling places are being contacted for vote center site evaluations.

List of Potential Vote Centers with Days and Hours of Operation
§4005(a)(10)(l)(vi)(III), §4005(a)(10)(l)(vi)(VI)

OCROV is currently in the process of identifying potential vote centers and conducting site assessments and accessibility surveys. Vote center locations will be selected in conjunction with public feedback and the requirements as necessitated by law. The final list of selected vote centers will be included in the Voter Information Guide (VIG) and will be available on the OCROV's website, ocvote.com.

Starting ten days before Election Day, select vote centers will be open during regular business hours, 8:00 a.m. to 5:00 p.m. All vote centers will be open 8:00 a.m. to 8:00 p.m. during the last few days of voting, and 7:00 a.m. to 8:00 p.m. on Election Day. See page 80 in Appendices for the 11 Day and 4 Day Locations Table at the time of publishing.

Map of Potential Vote Centers

Potential Vote Centers

This map depicts the distribution of potential vote centers throughout the county.

Legend
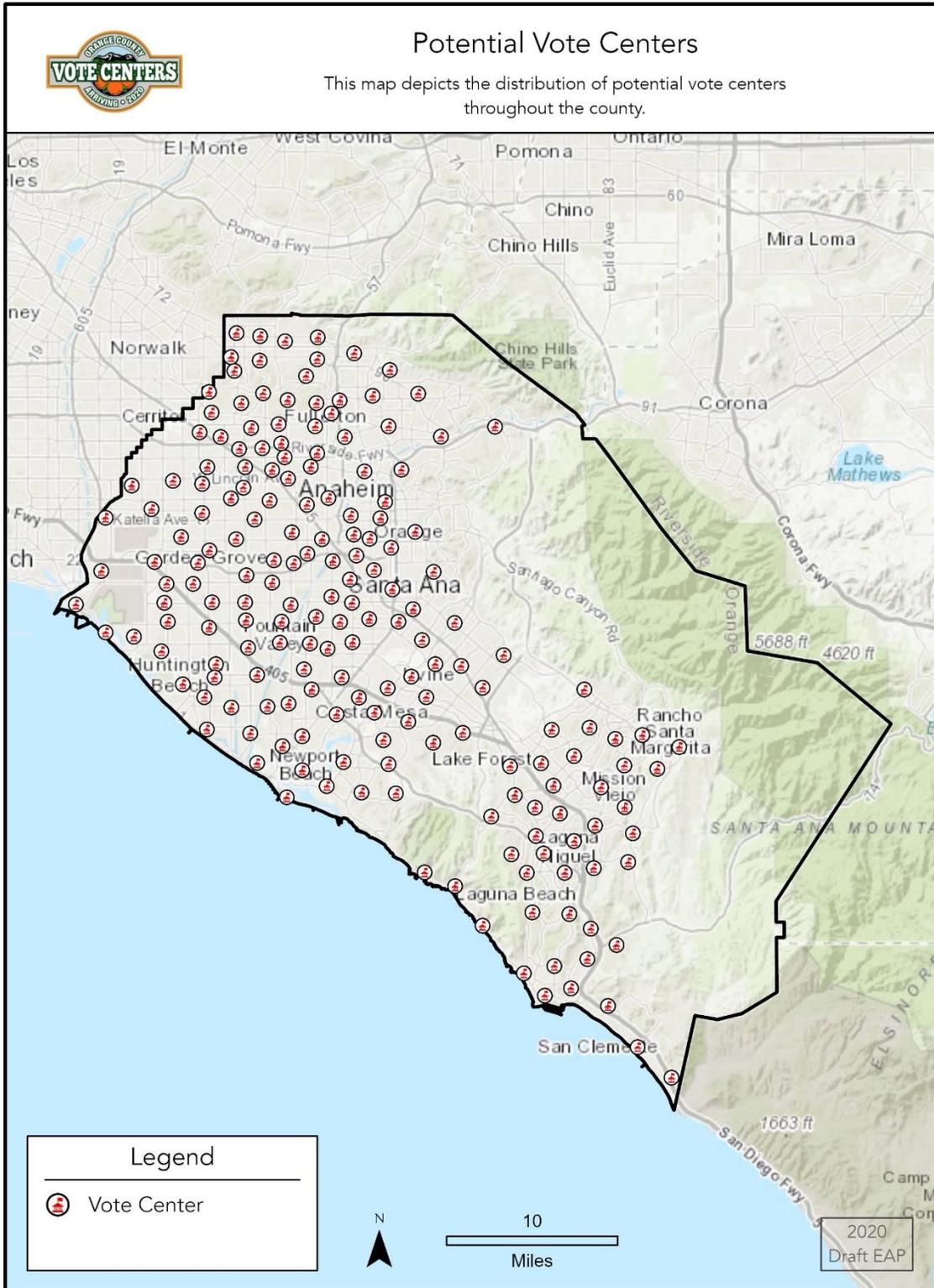
Vote Center

Vote Center Layout
§4005(a)(10)(l)(vi)(XI)

The voting experience at a vote center is similar to voting at a traditional polling place; however, vote centers offer voters enhanced services and benefits that are more secure and convenient. All vote centers will be equipped with multiple electronic check-in stations that will allow vote center staff to verify the identity of the voter quickly and easily. At vote centers, a voter will be able to:

- Vote in-person or drop off a vote-by-mail ballot;
- Use an accessible ballot marking device that allows voters with disabilities to vote independently;
- Get a replacement ballot;
- Get language assistance; and
- Register to vote or update registration information.

OCROV will implement vote center layout guidelines to ensure all voting equipment is placed in a manner that allows a voter to mark their ballot independently and privately. Layouts will be sensitive to the accessibility needs of voters and will be adjusted to accommodate the varying shapes and room sizes of each location (see page 79 in Appendices for a sample layout).

Number of Vote Center Employees
§4005(a)(10)(l)(vi)(IX)

The projected need for vote center employees is based on the number of 11-day and 4-day vote centers, the number of check-in stations in relation to the anticipated capacity of a vote center and a schedule that supports a variety of shifts. Estimates of the number of required vote center employees are calculated based on an average of seven staff needed at any vote center. The average considers that there may be differences in the number of required staff at any given vote center.

Vote Center Type	Shift Type		Projected Need by Shift
11 Day	Full Shift	38 x 5 =	190
4 Day	Full Shift	150 x 3 =	450
11 Day	Partial Shift	38 x 4 =	152
4 Day	Partial Shift	150 x 8 =	1,200
Total Projected Need			1,992

Ballot Drop Box Formula and Considerations
§4005(a)(10)(l)(vi)(II)

The VCA requires counties to provide at least one ballot drop box location for every 15,000 registered voters. Voter registration data was analyzed to determine the estimated number of ballot drop boxes needed in each city and unincorporated areas. OCROV is planning on placing 110 ballot drop boxes throughout Orange County.

Minimum criteria are being considered and evaluated while researching any potential ballot drop box location. Ballot drop box sites that will best provide voters with additional options to securely and conveniently drop off their ballots are being considered. Best efforts are being made to identify locations with existing security camera coverage in different areas than vote center sites and post offices.

Ballot Drop Box Minimum Requirements
§4005(a)(10)(l)(vi)(VI)

In addition to the VCA minimum requirements, the California Secretary of State (SOS) provides additional regulations such as accessibility and language requirements. Ballot drop boxes have been designed to provide translated legal language included in the graphics of the ballot drop box. OCROV is evaluating the possibility of adding additional features to support voters with disabilities, such as content in Braille or tactile directional signage, and will work with disability community partners to research best practices for future consideration. The viability of a potential location is also dependent on meeting minimum accessibility requirements as determined by a detailed assessment.

OCROV will ensure all ballot drop boxes are open to the public 24 hours a day, 7 days a week. Ballot drop boxes are designed to be placed outdoors, in public locations and preventative security measures will be undertaken such as anti-vandalism coating as well as a potential mechanism for fire suppression.

Ballot Drop Box Suitability Model
OCROV staff created a Ballot Drop Box Suitability Model, which brings together the most current available geospatial and demographic data, to consider all required criteria. The Ballot Drop Box Suitability Model is an interactive mapping tool that allows the user to search for and evaluate any proposed location against all required criteria and specific regulations (see Vote Center and Ballot Drop Box Mapping Tool on page 14).

While the Ballot Drop Box Suitability Model provides a quick and effective way to assess proposed locations against the required criteria, it does not automatically define where ballot drop box locations will be finalized.

Ballot Drop Box Assessment Matrix
In addition to considering the required criteria, a Ballot Drop Box Assessment Matrix is used to consider many of the other site selection elements that, while not required by law, impact the siting process. Some examples of these site selection elements include, presence of an onsite security camera, availability of short term/temporary parking spaces for the ballot collection team, and the presence of adequate lighting at the proposed site.

Ballot Drop Box Location Recruitment Process
An informational marketing packet has been developed which includes a letter from Registrar of Voters Neal Kelley and an informational ballot drop box flyer on specifications, expectations, and frequently asked questions. The packet will be used to outreach to potential sites to provide detailed information about the ballot drop box process. The packet will include a ballot drop box agreement so that all parties have a clear understanding of roles and obligations.

Previous polling places were reviewed to determine if the location could support a ballot drop box on site. Working concurrently with potential vote center site selections, different potential ballot drop box locations have been identified that will provide additional options for voters. In addition, research has been conducted on potential

city sites, libraries, and other publicly available locations. Well-known retail shopping centers and privately-owned properties have also been identified as possible locations. All potential ballot drop box locations are being further reviewed. Similar to the vote center recruitment process, cities and areas that have the largest need for ballot drop boxes are being prioritized.

Every potential site will undergo a site assessment to determine suitability and accessibility. Once the site is fully reviewed, final determinations will be made on the potential location of any placement. This will require working with the site tenant, property management company and/or property owner for approval.
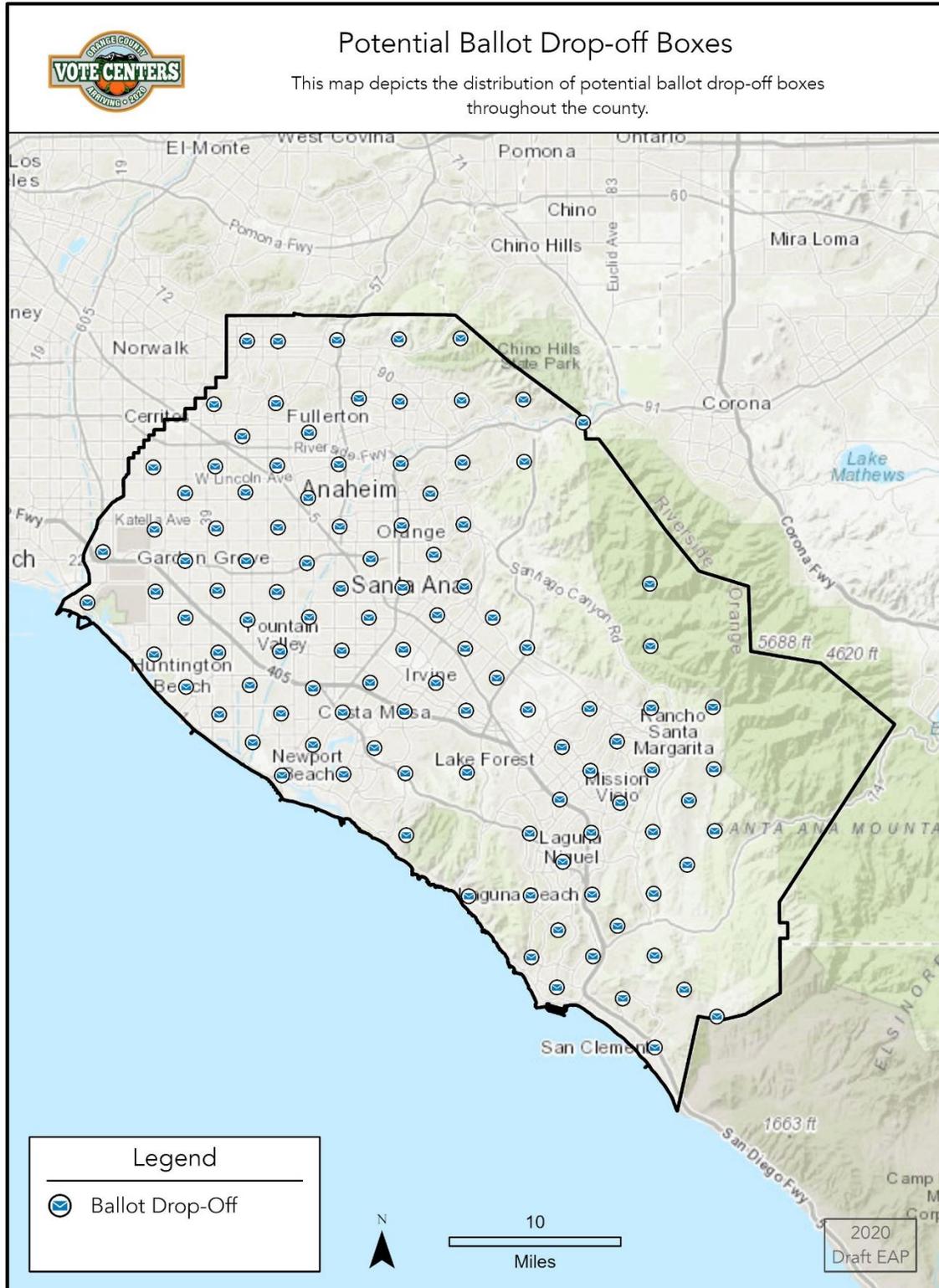
List of Potential Ballot Drop Boxes with Days and Hours of Operation
§4005(a)(10)(l)(vi)(IV), §4005(a)(10)(l)(vi)(VII)

OCROV is currently in the process of identifying potential ballot drop box locations and conducting site assessments and accessibility surveys. Ballot drop box locations will be selected in conjunction with public feedback and the requirements as necessitated by law. The final list of selected ballot drop boxes will be included in the VIG and will be available on the OCROV's website at ocvote.com.

All ballot drop boxes will be open 30 days (including Election Day) and are available 24/7 until 8:00 p.m. on Election Day. See page 80 in Appendices for Ballot Drop Box Locations Table at the writing of publishing.

Map of Potential Ballot Drop Boxes

Potential Ballot Drop-off Boxes

This map depicts the distribution of potential ballot drop-off boxes throughout the county.

Legend

Ballot Drop-Off

Vote Center and Ballot Drop Box Mapping Tool

To assist with selecting sites for vote centers and ballot drop boxes, the agency's GIS division has created a suitability model and web mapping tool. Using a framework of guidelines designated by SB 450, data-specific criteria determined by OCROV staff, and Geographic Information System (GIS) technology, a suitability model was produced to grade the degree of suitability for all areas in Orange County to host vote centers and ballot drop box locations.

To accomplish this, a grid array of cells was created to cover the entire County, and then populated these grid cells with spatial data related to the requirements set forth by SB 450. Data were gathered from a variety of public entities and covers topics such as transportation, population density, voter registration and voting patterns, language requests, disabilities, and income. OCROV staff analyzed all of the data and requirements and created a ranking system to set priorities within the SB 450 requirements list. Once priority needs were determined, we created an algorithm that compiled all of the data and generated a "score" for each grid cell in the County. The resulting "score" is being used as a baseline to determine priority of need for the locations of vote centers and ballot drop boxes throughout the County.

To further assist with the process, an interactive web mapping tool was created to display the layers of data used to meet the SB 450 requirements, the resulting grid cell array with their "scores", and potential vote center and ballot drop box locations based off of archived polling places, public infrastructure, and community sites. The tool allows exploring the existing data, proposing new sites, tracking the progress of the site selection process, and making informed decisions.

Methodology

Using guidelines created by SB 450, data-specific criteria determined by OCROV staff, and GIS technology, produce a suitability model to represent the degree of suitability in fulfillment of all mandated criteria for all areas in the County to host vote centers and ballot drop box locations.

- o Create a 500' grid array that divides the County into discrete areas of a consistent size. The grid cell size was determined by analyzing the spatial resolution of available data, the total surface area of the county, and the desired level of granularity for analysis by OCROV staff.

- Overlay and spatially join voter registration records, demographic data, and infrastructure data to the grid to create a standardized array of data.
- Create a system for data values within each layer of data to specify a way to identify high, medium and low fulfillment of criteria to inform vote center facility recruitment.

Site Selection Suggestion Form on Website

Another way vote center and ballot drop box locations are selected for assessment is public feedback received through the vote center website online Site Suggestion Form ocvote.com/votecenter. This allows the public to provide a facility name, address, and a reason for suggesting a location. OCROV continues to follow up on the extensive feedback on vote centers and ballot drop box locations.

Services for Voters with Disabilities
§4005(a)(10)(l)(vi)(X)

Orange County is committed to supporting voters with disabilities through the transition to vote centers. OCROV will expand and update services for voters with disabilities such as using an updated comprehensive accessibility survey, a voting system with current accessibility supported technology and extending the ability to cast a ballot independently from home.

Updated Accessibility Survey
§4005(a)(4)(C)

In order to comply with the additional accessibility requirements, the SOS Accessibility Checklist was reviewed, and additional requirements were added to the OCROV Polling Place Survey to create the Orange County Registrar of Voters Vote Center Survey. In compliance, the update focused on a more in-depth examination of paths of travel from public transportation, seeking sites with a maximum number of accessible parking spaces, and additional questions to differentiate between types of curb ramps.

The past survey was also reviewed to ensure that all questions on the current survey are in compliance with the SOS Accessibility Checklist and the requirements in the VCA. The format of the OCROV Vote Center Survey was also updated from previous paper versions and outdated electronic versions to an application-based program that can be used on a mobile electronic device.

Information for Services for Voters with Disabilities included in VIGs and VBM Instructions
§4005(a)(8)(B)(i)(IV)

The VIG will include information on how voters with disabilities can request assistance, Disability Rights California's Voting Hotline phone number, and how to contact OCROV for any general questions. Additionally, the VIG will specify that a voter unable to mark a ballot may bring up to two individuals to assist with voting. The VIG will also include a postcard with prepaid postage for voters to request a remote accessible VBM ballot.

The VBM instructions will inform voters that there is the availability of requesting election materials in an accessible format.

Accessible Information Posted to Website
§4005(a)(10)(l)(i)(IV), §4005(a)(8)(B)(ii)

The OCROV website provides information to all voters in an accessible format. Special attention has been given to the design of the website to ensure that it is responsive, compatible with screen readers and easy to navigate.

The website provides voters with information relating to the election process, registering to vote, VCA legislation, and the Election Administration Plan (EAP). The website will also provide information about services available to voters with disabilities, including:

- Vote center and ballot drop box accessibility
- Ballot marking devices
- Resources for voters with disabilities
- Requesting a remote accessible VBM ballot

The website will include information on the types of services available to voters with disabilities, what services can be accessed at vote centers, and more. It will also include a list of vote centers and ballot drop boxes in an accessible format.

How a Voter with Disabilities may request a VBM, RAVBM, or Replacement Ballot
§4005(a)(5), §4005(a)(10)(l)(ii)

With the move to vote centers, a person with a disability can request a VBM, RAVBM, or replacement ballot via the website, through email, over the phone, in written form, or in person at the OCROV office. In addition to these options, voters will also be able to request a VBM or a replacement ballot in person at any vote center and request a RAVBM through the postage-paid postcard included with every VIG.

Remote Accessible Vote-By-Mail
§4005(a)(8)(B)(i)(IV)

Orange County registered voters with disabilities may request a downloadable ballot by connecting to the Remote Accessible Vote-By-Mail (RAVBM) system. RAVBM provides voters with disabilities the ability to request a VBM ballot to be sent electronically. The electronic ballot can be downloaded to the voter's computer, marked using the voter's own assistive technology and then printed. This ballot can then be returned in the same manner as any VBM ballot; through the mail, placed in a ballot drop box; or at any vote center. Voters will be provided instructions to return the completed RAVBM ballot in the supplied return envelope in the VBM packet.

Type and Number of Accessible Voting Machines
§4005(a)(2)(B), §4005(a)(4)(D), §4005(a)(10)(l)(vi)(X)

All Orange County vote centers will be equipped with a minimum of three accessible ballot marking devices (up to five in many cases) and will be flexible to expand the number of devices dependent on the voting room size and voter needs.

A voter will be able to mark their ballot using the touch screen display, audio tactile device, or their own assistive technology. The accessible ballot marking devices will provide voters with disabilities an autonomous voting experience. Ballot marking devices will be arranged to allow all voters the opportunity to cast their ballot privately and independently.

Type and Number of Reasonable Modifications at Vote Centers
§4005(a)(6)(D), §4005(a)(10)(l)(vi)(X)

There are multiple types of reasonable modifications that will be offered inside vote centers. Electronic check-in, minimum standard of three accessible voting machines (up to five in most locations, dependent on available square footage), and physical modifications will be in place to support voters with disabilities.

Electronic check-in will allow those voters with disabilities the option to sign the roster independently and accessibility features on the electronic devices will allow for screen-

reading, magnification, and inverted colors for those with visual disabilities. Magnifiers will be available upon request, and chairs will be available at check-in stations and at the accessible voting units upon request. If a voter needs additional assistance, vote center employees will be available to assist a voter as a visual guide through the voting room, or to read out any information they may not be able to see.

In addition to modifications upon request, each vote center will be surveyed for accessibility. If needed, facilities may be provided with threshold ramps for short rises to enter rooms, cones to identify hazards, and mats to cover slipping hazards. Most facilities will be asked leave doors to the voting room open for accessibility. Occasionally, a facility may provide a ballot call device which a voter is able to use to request curbside voting without entering the vote center; this will depend on the terrain of the location.

Toll-Free Voter Phone Line
§4005(a)(10)(l)(vii)

The public will be provided a toll-free voter phone line to direct voters to the accessibility features in order to ask questions and receive voting and election-related information. The toll-free phone number will be published on OCROV website, public service announcements, and provided in media outreach and direct voter contact information including the VIG.

Voters that are deaf, hard of hearing, or speech-disabled may use the California Relay Service (CRS) by dialing 711 to use the telephone system via a text telephone (TTY) or other device to call OCROV's Toll-Free Voter Phone Line. CRS supports the following modes of communication: TTY, VCO, 2LVCO, HCO, STS, VASTS, ASCII, or Voice.

Video Conferencing
OCROV will provide American Sign Language interpretation assistance via video conferencing at all vote centers.

Language Assistance Services

OCROV is nationally recognized as a leader in providing comprehensive and innovative language assistance services to voters. From having dedicated bilingual staff prepare culturally appropriate translations and maintaining an extensive event calendar, OCROV is committed to providing numerous opportunities for language communities to learn about the transition to vote centers.

Translated Reference Ballots and Language Assistance Card
§13400

Per California Elections Code §14201, OCROV is required to provide translated reference ballots at targeted precincts and a card indicating that translated reference ballots in Tagalog and Farsi (Persian) are available at targeted precincts.

The targeted precincts are identified, and the corresponding ballot types are translated by a contracted vendor per requirements under §13307. In the vote center model, a translated reference ballot will be posted at every vote center and copies will be available as a reference guide for voters who request it. In addition to receiving a translated reference ballot at a vote center, voters may also request a translated reference ballot by telephone, mail, or fax up to 10 days before Election Day.

Orange County provides an inclusive language assistance card, which not only lists the availability of translated reference ballots but all language services available at vote centers. Asian Americans Advancing Justice – Los Angeles described OCROV's language assistance card as "a best practice on how to provide language assistance signage for all counties."[1] Currently, the card is in a paper format and OCROV is exploring electronic formats. See page 52 in Appendices for a sample language assistance card.

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[1] Advancing Justice 2018 Poll Monitor Report OC (Page 11). Asian Americans Advancing Justice – Los Angeles.

Language Assistance Services included in VIGs or VBM instructions and Website
§4005(a)(8)(B)

Voters will be notified of their ability to request translated election materials and language assistance services in the VIG and VBM instructions.

The website will provide the complete list of language assistance services. Currently, OCROV utilizes ocvote.com/language to provide information on language assistance services under the polling place model. Prior to the March 2020 Election, this webpage will be updated to reflect language assistance services available under the vote center model.

Bilingual Vote Center Staffing and Supported Languages
§4005(a)(10)(l)(vi)(IX)

OCROV will determine which vote centers are located in or adjacent to a precinct that meets language requirements under the federal Voting Rights Act (VRA) for in-person language assistance. In addition, OCROV will solicit public input regarding which vote centers should be staffed by individuals who are fluent in specific languages, pursuant to subdivision (c) of §12303 and §203 of the federal Voting Rights Act (VRA). Every effort will be made to recruit and assign bilingual vote center staff to these vote centers.

At vote centers identified as meeting language assistance requirements, voters will still have alternate options to receive effective in-language assistance such as translated written materials, assistance over a telephone call, and assistance through video conferencing.

Toll-Free Voter Phone Line and Multilingual Public Phone Bank
§4005(a)(10)(l)(vii)

Leading up to Election Day, OCROV operates a public phone bank that is staffed with bilingual operators in federal and state required languages to assist voters with questions before, during, and after an election to provide in-language assistance. The public may also call a toll-free voter phone line to ask questions and receive voting and election-related information.

Video Conferencing

To supplement in-person support to voters requesting language assistance, OCROV will be debuting video conferencing to provide multilingual assistance at all vote centers. This will ensure that voters needing language assistance will be able to interact with trained bilingual staff who can verbally and visually guide the voter to meaningfully participate in the voting process, even if there is not bilingual staff at the vote center. Staff are currently researching vendors and equipment needed to provide this service; a pilot program is scheduled to take place prior to the March 2020 Election. Telephone support will also be available depending on the preference of the requesting voter.

Supported languages include:

- Spanish
- Vietnamese
- Chinese
- Korean
- Farsi (Persian)
- Tagalog
- American Sign Language

Voting Technology

Electronic Poll Books

Electronic poll books directly replace paper rosters and provide a mechanism to ensure the efficient and secure processing of eligible voters at any vote center location. They accomplish secure processing by having a protected and encrypted real-time batched connection to the election database to send and receive voter status updates.

An electronic pollbook solution chosen by OCROV is a combination of tablet hardware devices and vendor proprietary software. The voter information resides in and is used by the electronic poll book, and is password protected and encrypted whether the data is at rest or in transit. In addition to the communication between electronic poll books, the OCROV electronic poll book data server is transmitted over a secured high-speed wireless broadband network built specifically for protecting sensitive data. OCROV has selected and contracted with a vendor to provide electronic poll books for the vote center operations.

Voting System

The effort to replace Orange County's current voting system began in 2013 due to the decreasing usable equipment and the lack of allowable modifications in a highly regulated environment.

In addition to the requirement that voting systems must be certified by the State of California, internal strict extensive security requirements have been developed and were included in the Request for Proposals for procurement of a new voting system. The internal requirements covered technical aspects of the voting system as well as organizational requirements for responsive vendors. Encrypted data, the ability to detect tampering, and the ability to meet security standards are examples of the requirements that have been included in the Request for Proposal for any new voting system. OCROV has selected a vendor to provide a voting system solution for its vote center operations.

Voting Security

OCROV has been aggressively pursuing security measures to protect the integrity of our elections by paying attention to issues related to ballot integrity, voter registration systems, and ensuring the eligibility of voters. Although threats are constantly changing and incidents are unique, there are best practices to prepare for threats and incidents. OCROV continues to improve our current systems and implement new sets of standards. OCROV has implemented physical and cybersecurity controls while incorporating extensive training for employees. There are also classified security measures in place to ensure that these mitigation efforts are not compromised.

Security and Contingency Plans to Ensure Prevention of Disruption
§4005(a)(10)(l)(vi)(VIII)(ia)

OCROV has a multi-pronged approach to ensure prevention of disruption to election operations through partnerships, internal controls, and procedures.

State, Federal, Local Partnerships
We have developed a relationship with our Orange County's Chief Information Security office, and the Orange County Intelligence Assessment Center (OCIAC). We also have a direct relationship with Department of Homeland Security (DHS), Federal Bureau of Investigation (FBI) and the Election Assistance Commission (EAC).

There is increased collaboration around election cycles before and after the election. We enhance our security awareness and communication, including regular meetings with the County's security office, DHS, and the FBI.

Internal Controls
From a technical perspective, OCROV includes a multi-layered approach to ensure the data remains encrypted and secured at all times. Devices that have Federal Information Processing Standard (FIPS) certified components will be utilized and data will remain encrypted from point-to-point at all times. Physical security is also a consideration when choosing a location to host a vote center. Only facilities that provide adequate physical security will be chosen.

Mobile device management allows total control of securing and enforcing policies to tablets, smartphones, and other devices. Mobile device management allows for the

ability to remotely wipe a device, use password enforcement, enable application whitelisting or blacklisting, use data encryption enforcement, control application distribution and software updates, and more.

Every vote center will have a smartphone for notification in the event of an emergency. Vote center staff will also receive a handbook on what procedures to follow should there be an emergency. Voting equipment will have battery back-up in the event there is a loss of power.

Procedures, Methods and Standards

Chain of custody procedures are used as an administrative control as part of the overall strategy to secure election operations. The chain of custody procedures ensures that physical tracking of voting system equipment is in place.

Voting system components are secured within a secure location requiring badge access until deployed for the election. Voting devices are placed in numerically sealed transportation containers. Memory devices are numerically sealed in the voting systems. All voting equipment is tracked when deployed and returned to the OCROV.

Election personnel sign chain of custody documents for voting equipment at distribution locations. Election personnel and vote center staff will be required to check the security seals periodically and report any broken seals or suspicious activity. An OCROV representative signs for equipment upon its return. Voting equipment is inventoried and placed in a secured location.

Security and Contingency Plans to Ensure Continuation of Election in Event of Disruption

§4005(a)(10)(l)(vi)(VIII)(ib)

OCROV has taken extensive preparations to prevent disruptions in the elections process; however, it is equally important to be prepared to respond to the real possibility of an incident or disruption. This section outlines the steps taken to be prepared to continue elections operations in the event of a disruption.

Vote Center Response During the Voting Period

During the voting period, election support personnel are located throughout Orange County, ready to respond to any incident. These field personnel have replacement voting equipment and supplies and are trained to handle technical issues. The response time of these support personnel will typically be less than 15 minutes. Field personnel can also respond to loss of power at a vote center location with mobile electric generators. Vote center employees have emergency contact information, including a dedicated helpdesk that can quickly resolve issues, or dispatch a member of the support team in the field.

All vote center equipment functions independently and is implemented with the ability to operate without connection to the Internet. Each piece of voting equipment does not directly communicate with other voting equipment, and if one piece of equipment stops functioning, all of the other voting equipment continues to operate.

Incident Response Plan

OCROV has an in-depth Incident Response Plan that can be used in the event of a cybersecurity incident, outage or attack. This plan provides a systematic way to identify, address and recover from an incident.

Critical processes and their associated information technology dependencies have been identified to ensure ongoing elections operations in the event of a disruption. It provides a framework for determining critical business processes and enabling the organization to survive the loss of part or all of our operational capabilities.

The communications flowchart below depicts how information will be disseminated to voters, staff, and media outlets during a disruption. Delegations of authority have been set to avoid misinformation, make policy determinations, and decisions for functional areas of the department as appropriate.
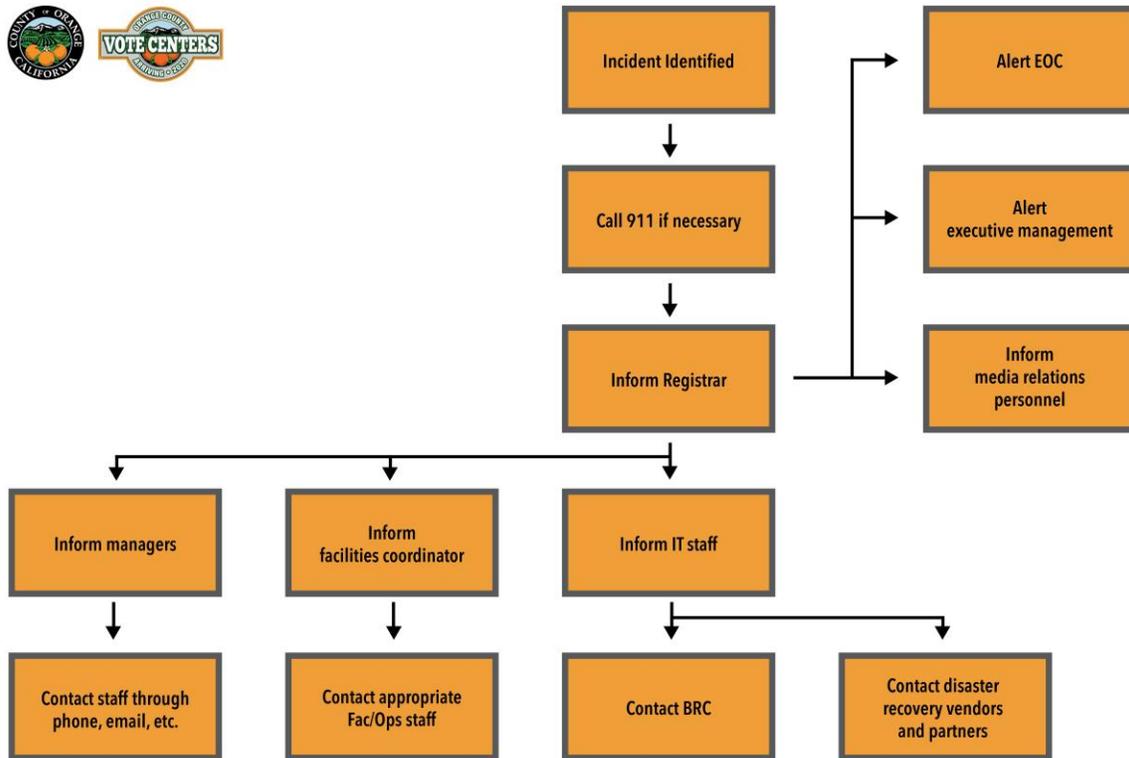
A comprehensive Incident Response Plan has been created and will be updated under the vote center model, outlining response strategies for a variety of possible scenarios.

Methods and Standards
§4005(a)(10)(l)(iv)

The purpose of the Incident Response Plan is to allow elections operations to continue in the event of a disaster, an incident or a service disruption. By identifying the procedures for critical processes, communications, and alternate facilities, most foreseeable disruptions to elections operations can be mitigated.

Critical Processes

The plan identifies all critical processes required to run an election. Each of these critical processes is analyzed, and the technical dependencies for each of those processes are determined. For each of those technical dependencies, a recovery strategy is defined, including the restoration of required data. As an example, providing vote center support is one of the many critical election processes identified. In order to provide support to vote centers, employees need access to a database with vote center information and contact information. Therefore, the Incident Response Plan requires that there is a backup of that database and a strategy to be able to restore the data in a reasonable amount of time to continue operations.

Communications

The Incident Response Plan also addresses modes of communication, and how communication can continue during a disruption. This includes alternate modes of communication in the case that primary systems fail. Responsibilities are assigned for disseminating information, and key stakeholders with whom it will be required to communicate in the event of a disruption. The process that is disrupted determines with whom the communication needs to occur. For example, some disruptions will require communication to only vote center staff, while other disruptions may require communication to the media and general public.

Alternate Facilities

Alternate facilities are designated for local disasters, such as fires, floods, or other situations that would now allow access to our main facilities. Mobile voting units could be deployed to serve as supplemental or replacement voting locations.

Fiscal Impact

The replacement of voting system complicates the comparison of short-term and long-term costs and savings. OCROV's voting system has reached its end of life after more than 15 years of successful elections.

Estimates of Short-Term and Long-Term Savings
§4005(a)(10)(I)(v)

The following tables show a comparison of costs of licensing and maintenance of the existing and new voting systems, and the costs to purchase a new system in both a polling place model election and a vote center model election.

Voting system licensing and maintenance costs:

	Fiscal Year 2016/2017	Fiscal Year 2017/2018	Fiscal Year 2018/2019	Fiscal Year 2019/2020 (proposed budget)
2018 Voting System	$730,000	$595,000	$595,000	$50,000
New Voting System				To Be Determined

New voting system estimated costs for both polling place and vote center elections:

Election Type	# Sites/# Accessible Units (includes growth)	One-time Equipment Purchase (estimated)
Polling Place Model	900 / 1200	$23,400,000–$40,000,000
Vote Center Model	188 / 940	$8,537,550–$14,177,550
Cost Difference		$14,862,450-$25,822,450

Overview of Voter Education and Outreach Plan

§4005(a)(10)(l)(i), §4005(a)(10)(l)(i)(VI)

OCROV is committed to cultivating new relationships with community organizations and stakeholders, as well as strengthening our existing relationships with community partners during the transition to the vote center model.

In 2020, OCROV will continue to participate in events that have been historically attended, as well as develop creative and more effective ways of communicating to voters. This Voter Education and Outreach Plan (VEOP) will highlight outreach events the organization will coordinate and attend, outline new messaging strategies that will increase our presence in the community, and detail how resources will be allocated more efficiently through the analysis of key data points.

Summary of Goals

- Roadshow to Vote Centers 2020 presentations
- Vote center workshops
- 50 large community engagement events
- 100 small-to-medium community engagement events
- Pop-up voting in March 2020 and November 2020 Elections
- Partnerships with colleges and universities
- Partnerships with high schools
- 2-4 direct voter contacts
- A suite of over 70 produced videos
- Increased social media presence

Community Partners

§4005(a)(10)(l)(i)(III)

Successfully maintaining a community outreach program includes maintaining established partnerships with community-based groups/organizations. OCROV meets with dedicated individuals from various organizations across Orange County including: advocacy groups, civic groups, citizen leagues, senior centers, churches, and other individuals. These relationships have begun as far back as 1998 and the number of organizations continues to grow each year.

Community Election Working Group

The Community Election Working Group (CEW) is a diverse 25-member community advisory board committed to making sure elections are open and accessible. Since its inception in 2009, quarterly CEW meetings have been conducted which have cultivated valuable input from the community regarding the elections process. The advisory group also provides a forum for OCROV to update the community as a whole on election issues and promote community involvement.

Membership includes, but is not limited to, representation from the Latino community, Asian community, City Clerks, League of Women Voters, Republican Party, Democratic Party, alternative parties, senior community, veterans community, disabled community, youth population (voters ages 18 to 25) and at-large positions.

CEW Subcommittee Voting Accessibility Advisory Committee & Language Accessibility Advisory Committees
§4005(a)(9)(A), §4005(a)(9)(B), §4005(a)(10)(l)(i)(I)

Implemented in early 2017, the CEW Subcommittee Voting Accessibility Advisory Committee (VAAC) and the CEW Subcommittee Language Accessibility Advisory Committee (LAAC) are two independent committees of the CEW that designated to focus on the needs of voters with disabilities and language minority communities.

The mission of the LAAC is to advise and assist the OCROV with implementation of federal and state laws relating to language access, so that all voters can meaningfully participate in the voting process. The LAAC also provides recommendations identifying and prioritizing activities, programs, and policies to ensure equal access to the ballot. The responsibilities of the committee include the following: providing expertise on language accessibility issues; promoting language accessibility initiatives; and responding to the OCROV's questions regarding language support.

The mission of the VAAC is to advise and assist the OCROV with providing services to voters with accessibility needs and meeting state and federal requirements, so all opportunities to provide equal access are explored. The VAAC also provides recommendations identifying and prioritizing activities, programs, and policies to ensure voters with disabilities can independently cast a ballot. The responsibilities of the committee include the following: providing expertise on accessibility matters; incorporating accessibility procedures into operations; and providing feedback to the

OCROV regarding accessibility standards and outreaching to voters with accessibility needs.

CEW and subcommittees LAAC and VAAC meeting agendas and a list of members and supporting organizations for each group can be found starting on page 60 in Appendices. Language community partners and disability community partners are listed starting on page 65 in Appendices.

Voter Education Workshops for Language Communities
§4005(a)(10)(l)(i)(VI)(ia)

Following the final publication of the EAP, OCROV will host multiple voter education workshops to provide vote center and election information for each of Orange County's federal and state required languages. In 2020, these languages will include Spanish, Vietnamese, Chinese, Korean, Farsi (Persian), and Tagalog.

Each workshop will include information about the vote center model, voting equipment demonstrations, language assistance services, ballot drop-off options, and methods to request translated election materials. Information about the workshops will be announced at least 10 days in advance of the date and will be shared with the LAAC and language community organizations.

OCROV will partner with CEW LAAC and its language community partners to determine the number of workshops, workshop dates, times, and locations, and what materials to distribute to best serve voters with language needs.

Methods to Identify Language Communities
§4005(a)(10)(l)(i)(V)

OCROV utilizes the number of voters who request language assistance through voter registration forms. Voters may also notify OCROV of their language preference via telephone, fax, email or online to update their language preference. Sources such as the United States Census Bureau help identify areas where there may be communities that have limited-English proficiency and may need language assistance.

In addition, OCROV receives input from language community partners on the geographic distribution of where language communities exist in Orange County.

Voter Education Workshop for Disability Community
§4005(a)(10)(l)(i)(VI)(ib)

Following the final publication of the EAP, OCROV will host multiple voter education workshops to increase accessibility and participation of eligible voters with disabilities. The workshop will include education about the vote center model, voting equipment demonstrations, the accessibility of the voting equipment, ballot drop-off information, and options for obtaining an electronically accessible vote-by-mail ballot.

OCROV will partner with CEW VAAC and its disability community partners to determine the number of workshops, workshop dates, times, and locations, and what materials to distribute to best serve voters with disabilities. Possibilities include developing instructional and informational videos on topics such as RAVBM and available services for voters with disabilities at vote centers.

Information about the workshop events will be announced at least 10 days in advance of the date and it will be shared with the VAAC and disability community organizations.

High Schools
OCROV has strong relationships with high schools through its award-winning MyBallot program. The MyBallot program provides high school students a history of voting and interactive opportunities to learn about ballot generation, administering a student election with official voting equipment, and overseeing tabulation of election results. Since its inception in 2010, over 4,000 students from 22 high schools participated and gained a better understanding of the election process and voting.

The MyBallot program was developed with the traditional polling place model and will be reimagined with the transition to the vote center model. OCROV will leverage its existing relationships with high schools to provide pre-registration opportunities, information on how elections are conducted under the vote center model, and voter registration training.

Colleges and Universities
There are approximately 28 colleges and universities with campuses in Orange County. OCROV has built relationships with colleges and universities through hosting tabling events on campus where voting and election information is provided, voter registration

training to student organizations, and speaking engagements during classes and at student club meetings.

Additionally, OCROV has brought its Mobile Community Engagement Unit and Pop-Up Mobile Voting Unit to college and university campuses with redesigned marketing collateral to draw the attention of students, faculty, and staff. Examples include hosting Pop-Up Mobile Voting at Saddleback College, Golden West College, California State University at Fullerton (CSU Fullerton), and University of California at Irvine (UC Irvine) in past election years.

Initial conversations have taken place to develop comprehensive marketing plans for colleges and universities and explore the possibility of hosting either a vote center or ballot drop box on campus. Current pending legislation, specifically Assembly Bill 59 (Kalra), would make it mandatory to host a vote center location on California State University and University of California campuses. Whether or not Assembly Bill 59 becomes law, OCROV has already begun planning efforts with both CSU Fullerton and UC Irvine to host a vote center location on campus and explore similar opportunities with other local colleges and universities.

Business Partners

OCROV will partner with business associations and chambers of commerce to provide speaking engagements, voter registration training, and informational tabling at meetings. Past collaborative efforts include bringing the Pop-Up Mobile Voting Unit to the Ladera Ranch Chamber of Commerce's Harvest Festival and communicating updates related to voting at events hosted by local chambers of commerce. Additionally, OCROV is in the process of planning a Roadshow to Vote Centers 2020 presentation geared towards the business community.

Speaking Engagements and Community Events

Speaking Engagements

The speaking engagement component of OCROV's community outreach program is an integral part of outreaching to voters of many different backgrounds throughout Orange County. Covering a diverse and expansive area, the program aims to achieve the following goals:

- Educate voters on the electoral process, including the transition to the vote center model
- Provide information on special programs, online features and voter registration
- Network and pursue collaborative opportunities

The focus is to provide small and large-scale communication to the community. Speaking engagements include attending various community meetings and events and conducting non-partisan, neutral, and culturally-sensitive presentations.

As many groups exist within Orange County, speaking engagements allow OCROV to promote services, build partnerships, and interact with various communities. Targeted groups have included, but are not limited, to the following:

- Community groups
- Rotary clubs

- Parent Teacher Associations
- Cultural clubs

- Service organizations

- Churches
- Universities

- Student organizations

- Non-profit organizations
- Senior citizen centers

- Citizenship classes
- Professional associations
- Public service agencies

- Youth groups

Roadshow to Vote Centers 2020 Presentations
The Roadshow to Vote Centers 2020 is a traveling monthly presentation series where OCROV staff has been providing vote center planning updates. The Roadshow to Vote Centers 2020 began in May 2019 and a remaining schedule of upcoming events is listed on page 59 in Appendices.

Plans for the Roadshow to Vote Centers 2020 following the March 2020 Election have not been determined.

Speakers Bureau
In addition to speaking engagements supported by OCROV staff, the Speakers Bureau will be developed to train community leaders to present vote center information as trusted community messengers. OCROV previously operated a Speakers Bureau program during the 2004 rollout of new voting equipment, and the 2020 Speakers

Bureau will be focused on opportunities for voters and the general public to learn about the transition to vote centers.

Community organizations will be invited to nominate members to participate in the Speakers Bureau. Individuals participating in the Speakers Bureau will receive training and presentation materials to effectively provide a general overview of the transition to vote centers.

Voting System Demonstrations

Following a detailed and transparent procurement process, a new voting system was approved by the Orange County Board of Supervisors in September 2019 and will replace the existing 15-year old voting system. The new voting system is certified by both the U.S. Election Assistance Commission and the Secretary of State and will offer new features to make voting easier and more accessible to voters.

To raise awareness and provide for public education, OCROV will host a minimum of 20 voting system demonstrations in advance of the March 2020 Election where the public will be able to view and interact with the new voting system. Efforts will be made to target large-scale events and collaborate with community partners to achieve high impact and exposure to many voters.

Community Events

To maintain OCROV's presence in the community, OCROV will continue to focus its community outreach attendance to both small-to-medium and large-scale events. OCROV will be present at these events to provide information about the transition to the vote center model, voting, and other election information. Staff will engage the public, answer questions, and assist in filling out voter registration forms. By participating in these events, OCROV will have access to thousands of individuals in communities throughout Orange County. A list of potential community events being pursued in the 2020 election cycle is available on page 89 in Appendices.

Elected Officials and Government Agencies

OCROV will leverage existing working relationships with government agencies and elected officials to raise public awareness of the transition to vote centers.

Fall 2019 Collaborative Planning Meeting

In Fall 2019, OCROV will host a collaborative planning meeting in partnership with Secretary of State Alex Padilla. Invitees will include Orange County elected officials, government agencies, and staff to discuss vote centers and opportunities to inform constituents of the upcoming changes to voting and elections. This will mirror the successful Roadshow to Vote Centers 2020 presentation OCROV hosted with Orange County city clerks and government administrators in May 2019.

Potential collaborative opportunities include hosting a vote center or ballot drop box at a public agency location, making informational materials available at physical sites and online on websites, and relaying vote center and voting information to constituents.

This meeting is intended to strengthen the ongoing partnerships to relay information and support voters between OCROV, elected officials, and government agencies in 2020 and beyond.

Collaborative Community Outreach

Partnership with 2-1-1

OCROV will pursue an innovative partnership with 2-1-1 Orange County. 2-1-1 Orange County is a nonprofit 501(c)(3) organization offering a comprehensive information and referral system for Orange County residents to receive community health and human services and support.

Callers will hear a recording with vote center and election information as they wait to be connected. 2-1-1 Information and Referral Specialists will receive vote center information, be able to locate the nearest vote center or ballot drop box for a voter and refer voters to OCROV for additional assistance.

Partnership with the Orange County Transportation Agency

The Orange County Transportation Agency (OCTA) is the official provider of countywide public transportation in Orange County. In partnership with OCTA, OCROV intends to wrap public buses and bus stop benches with vote center marketing. By utilizing this strategy, the opportunity not only raises the awareness of vote centers among voters who utilize public transportation but also any individual in the vicinity of a public transportation vehicle or stop.

Vote Center Marketing Package for Government Agencies

A marketing package will be developed for government agencies to offer informational materials at a variety of public agency locations. Translated marketing materials will be available and provided to government agencies by request.

The package will include, but not be limited to:

- Brochures
- Flyers
- Posters
- Frequently Asked Questions
- Map and List of Vote Center and Ballot Drop Box Locations

Community Engagement Suite

General Media Plan
§4005(a)(10)(l)(i)(I)

To inform Orange County voters of the upcoming changes to voting and elections, OCROV will take an expansive approach to reach as many voters as possible, multiple times. By using a blend of social media, direct mail, print, broadcast, video, online, and radio approaches, our goal is to saturate the spectrum of media outlets for voters to increase the potential for a voter to see vote center informational and marketing materials.

Media Partners
§4005(a)(10)(l)(i)(II), §4005(a)(10)(l)(i)(VIII)

OCROV will provide press releases, video content, and social media content for mass distribution and publication to existing media partners and seek out other trusted media sources to relay vote center communication. Accessibility options, methods to request an accessible ballot, vote center and ballot drop box locations, other general election information and other voting updates will be shared with media partners. For a list of media partners, please see page 55 in Appendices.

Additionally, Registrar of Voters Neal Kelley often appears on local and national media to speak as an elections expert and provide the perspective of an election official.

These types of opportunities will be utilized to specifically support communicating changes on a macro level.

Language Media Partners
§4005(a)(10)(l)(i)(l)

Orange County's diverse communities receive news updates and information from a variety of sources, including language media outlets. OCROV has dedicated full-time staff to serve as liaisons to language communities and have developed strong relationships with language media partners in communities that speak Spanish, Chinese, Vietnamese, Korean, Farsi (Persian), and Tagalog. Information on the upcoming election and the toll-free voter assistance hotline will be shared with language media partners. For a list of language media partners, please see page 57 in Appendices.

Direct Voter Contacts
§4005(a)(10)(l)(i)(X)

OCROV plans to send two to four direct mailers to advise all registered voters of the availability of OCROV's toll-free voter assistance hotline and the upcoming changes to elections and voting. The mailers may vary in size but will be designed to catch the attention of the voter with vote center branding and messaging. The mailers may also provide information such as voting options, vote center and ballot drop box locations and hours, or when to expect a Voter Information Guide (VIG) or vote-by-mail (VBM) ballot.

Postage-Paid Postcard for Requesting Materials in an Alternate Language or an Accessible Format
§4005(a)(8)(B)(iii)

All registered voters will receive a postage-paid postcard in their VIG to request a VBM ballot in an accessible format and to request election materials in alternate languages per §14201 of the California Elections Code and §203 of the federal Voting Rights Act. Instructions will be included in the VIG and on the OCROV website for completing and returning the postcard.

Public Service Announcements
§4005(a)(10)(l)(i)(VIII), §4005(a)(10)(l)(i)(IX)

OCROV is developing a suite of over 70 videos of varying lengths and themes (translated in all required languages). The videos will be informational as well as instructional such as notifying voters of the date of the election and different options for returning a ballot. Videos will promote a toll-free, accessible voter hotline to ask questions and receive voting and election-related information.

Filming will take place at various sites throughout Orange County, showcasing a sample vote center layout and external view of vote centers and ballot drop boxes.

The videos will be open-captioned and be in accessible formats to be inclusive of voters who are hard of hearing or deaf and voters who are blind or visually impaired. Additionally, videos will be audio-recorded in Spanish, Vietnamese, Chinese, and Korean. Content will be provided to general media partners and language media partners. Please see page 55 in Appendices for a list of general media partners and page 57 for language media partners.

Social Media
The OCROV will use social media to attract new voters and to provide information to existing voters about the change to vote centers and updates on critical deadlines, events, voting tips, vote center and ballot drop box locations.

OCROV is exploring opportunities with Facebook and YouTube to promote vote center information and target specific populations in Orange County such as younger voters between the ages of 18-25, members of the public who follow language media outlets, and individuals who are interested in accessibility advocacy.

Election Newsfeeds will be branded as "Election NewsClicks", which will allow for blog posts to be positioned as timely and critical information. NewsClicks will be integrated with GovDelivery to automatically post blogs to Twitter and Facebook as well as produce an automated outbound e-mail to subscribers.

Below are social media strategies to achieve the overall goals of informing and educating voters about the transition to vote centers:

- To expand OCROV's presence on Twitter, Facebook, Instagram, YouTube and LinkedIn
- To publish highly-targeted and site-specific content on a regular schedule
- To engage meaningfully with active community members through social media
- To stimulate and nurture genuine discussion on social media
- To enhance the video content currently on OCROV's YouTube channel to be functional to vote center outreach, education, and training

Website
§4005(a)(10)(l)(i)(IV)

The OCROV website (ocvote.com/votecenter) will be utilized heavily as the main source of vote center information and materials for the public. Information on the OCROV website is in accessible formats and is publicly available. This will include the EAP, methods to request an accessible VBM ballot, the option to use an accessible voting device and how to use it, lists of vote centers and ballot drop boxes, and other information related to the VCA.

The website will also be translated into Spanish, Chinese, Vietnamese, and Korean, so voters with limited-English proficiency in these languages will still be able to access vote center information.

Vote Center Newsletter
Starting in Spring 2019, OCROV launched a weekly vote center newsletter geared towards providing planning updates, outreach information, and opportunities to share public input. Past newsletters included survey data analysis, information about vote center workshops, and methods to provide vote center and ballot drop box site suggestions. There are approximately 5,500 subscribers to OCROV newsletters.

See page 99 in Appendices for a sample vote center newsletter.

Mobile Voting
OCROV will continue to seek opportunities to bring mobile voting to voters in unique locations and geographic areas where voters might otherwise have limited access to in-person voting options.

Community Engagement Mobile Outreach Vehicle

To conduct more effective and visible voter education, OCROV utilizes a custom-made Community Engagement Mobile Outreach Vehicle. The mobile outreach vehicle is fully accessible and equipped with interactive voting displays on board. It gives all the opportunity to experience the democratic process including on-the-go voting.

Since 2004, our mobile fleet has been showcased at numerous community events, parades and outdoor venues. Moreover, these vehicles have been officially and effectively utilized as a fully contained voting location and are available throughout the voting period as a backup vote center. The units were a first of their kind and have been replicated in areas across the country.

Pop-Up Mobile Voting Unit

OCROV continues to develop innovative solutions in response to voter trends and inspiration was taken from pop-up stores and restaurants that often draw positive public attention in areas with high traffic. Ultimately, the goal is to garner the interest of the public at events by using proven strategies, such as simple design principles and targeted signage that can be changed depending on the event.

The mobile unit has a custom wrap to match the marketing and branding plan OCROV has undertaken across the entire agency. The mobility of this platform promotes voter engagement and participation and allows OCROV to reach underrepresented populations and high-density locations to provide voting opportunities, vote center information, and improve the voter experience.

The Pop-Up Mobile Voting Unit will be utilized in the 2020 election cycle. Voters will be notified in the VIG and VBM instructions of any mobile voting opportunities. Details such as locations and dates and hours of operations will be published in the VIG and website at ocvote.com/early.

See page 98 for images of OCROV's mobile fleet.

Projected Budget for Voter Outreach

§4005(a)(10)(l)(i)(VII), §4005(a)(10)(l)(i)(VII)

The transition to vote centers is a fundamental change for Orange County voters and will require significant funding for the multiple facets of the Voter Education and Outreach Plan through the 2020 election cycle.

Voter Education and Outreach Funding and Comparison to Past Budgets

Activity	Jun 2018 Polling Place Actual Costs	Nov 2018 Polling Place Actual Costs	2020 Vote Center Budget
Advertising	$38,634	$111,041	$1,500,000
Newspaper Legal Ads			$50,000
Misc. Advertising			$84,945
Outreach	$124,342	$16,182	$500,000
Misc. Outreach Operations			$45,000
Voter Outreach events			$10,000
Secretary of State Outreach Grant/Contract (expected to be applied toward existing advertising expenses)	$0		$1,875,000

Appendices

Public Meetings

Vote Center Workshops

In development of the EAP, OCROV hosted 28 vote center workshops throughout Orange County to gather input from the public. Over 600 members of the public attended these workshops and engaged in the opportunity to learn about the upcoming transition to vote centers and provide feedback.

To be inclusive of targeted communities, language assistance was provided at select workshops and particular workshops were promoted to the disability community.

Targeted Community	Number of Workshops
Disability Community	2
Seniors	2
Spanish	5
Vietnamese	2
Korean	2
Chinese	1
Tagalog	1
Farsi (Persian)	1

A full schedule of the vote center workshops is provided in the comprehensive vote center workshop flyer below.

VOTE CENTER COMMUNITY WORKSHOPS

ORANGE COUNTY VOTE CENTERS · ANAHEIM 2020

Join your neighbors in this opportunity to decide the future of voting in Orange County!

SATURDAY, JUNE 8, 2019
10 AM - 12 PM (C)
South Coast Chinese Center
Irvine Chinese School
9 Truman St
Irvine, CA 92620

SATURDAY, JUNE 15, 2019
12 PM - 2 PM
East Anaheim
Community Center
8201 E Santa Ana Canyon Rd
Anaheim, CA 92808

WEDNESDAY, JUNE 19, 2019
6 PM - 8 PM
Quail Hill Community Center
39 Shady Canyon Dr
Irvine, CA 92603

TUESDAY, JUNE 25, 2019
6 PM - 8 PM
Anaheim Independencia
Family Resource Center
10841 Garza Ave
Anaheim, CA 92804

TUESDAY, JULY 9, 2019
2 PM - 4 PM
Anaheim Accessibility Center
100 S Atchison St
Anaheim, CA 92805

SATURDAY, JULY 13, 2019
10 AM - 12 PM (V)
Westminster Civic Center
8200 Westminster Blvd
Westminster, CA 92683

TUESDAY, JUNE 11, 2019
6 PM - 8 PM (K)
Buena Park Community Center
6688 Beach Blvd
Buena Park, CA 90621

MONDAY, JUNE 17, 2019
6 PM - 8 PM
Irvine Civic Center
1 Civic Center Plaza
Irvine, CA 92606

THURSDAY, JUNE 20, 2019
9:30 AM - 11:30 AM
Costa Mesa Community
Senior Center
695 W 19th St
Costa Mesa, CA 92627

WEDNESDAY, JUNE 26, 2019
6 PM - 8 PM
Mission Viejo City Hall
200 Civic Center
Mission Viejo, CA 92691

TUESDAY, JULY 9, 2019
6:30 PM - 8:30 PM (K)
Lakeview Senior Center
20 Lake Road
Irvine, CA 92604

WEDNESDAY, JULY 17, 2019
6 PM - 8 PM
Anaheim City Hall
200 S Anaheim Blvd
Anaheim, CA 92805

WEDNESDAY, JUNE 12, 2019
5 PM - 7 PM (S)
La Habra City School
District Office
500 N Walnut Ave
La Habra, CA 90631

TUESDAY, JUNE 18, 2019
11:30 AM - 1:30PM
Fountain Valley
Recreation Center
16400 Brookhurst St
Fountain Valley, CA 92708

THURSDAY, JUNE 20, 2019
6 PM - 8 PM
Walter Knott
Elementary School
7300 La Palma Ave
Buena Park, CA 90620

THURSDAY, JUNE 27, 2019
6 PM - 8 PM
Edison High School
21400 Magnolia St
Huntington Beach, CA 92646

WEDNESDAY, JULY 10, 2019
5 PM - 7 PM
Midway City
Community Center
14900 Park Ln
Midway City, CA 92655

THURSDAY, JULY 18, 2019
6 PM - 8 PM (S)
Southwest Senior Center
2201 W McFadden Ave
Santa Ana, CA 92704

THURSDAY, JUNE 13, 2019
10 AM - 12 PM
Norman P Murray Community
and Senior Center
24932 Veterans Way
Mission Viejo, CA 92692

TUESDAY, JUNE 18, 2019
6 PM - 8 PM (S)
Delhi Community Center
505 E Central Ave
Santa Ana, CA 92707

FRIDAY, JUNE 21, 2019
10 AM - 12 PM
Laguna Woods Village
24262 Punta Alta
Laguna Woods, CA 92637

FRIDAY, JUNE 28, 2019
10 AM - 12 PM
Newport Beach
Public Library
1000 Avocado Ave
Newport Beach, CA 92660

THURSDAY, JULY 11, 2019
6 PM - 8 PM
Fullerton Public Library
353 W Commonwealth Ave
Fullerton, CA 92832

FRIDAY, JULY 12, 2019
6 PM - 8 PM (S)
San Juan Capistrano
Community Center
25925 Camino Del Avion
San Juan Capistrano, CA 92675

FRIDAY, JUNE 14, 2019
12 PM - 2 PM
Rush Park
3021 Blume Dr
Rossmoor, CA 90720

WEDNESDAY, JUNE 19, 2019
10 AM - 12 PM
Leisure World Seal Beach
13533 Seal Beach Blvd
Seal Beach, CA 90740

SUNDAY, JUNE 23, 2019
1:30 PM - 3:30 PM (V)
Garden Grove Community
Meeting Center
11300 Stanford Ave
Garden Grove, CA 92840

SATURDAY, JUNE 29, 2019
1 PM - 3 PM
City of Orange
Main Public Library
407 E Chapman Ave
Orange, CA 92866

Workshops with language assistance available: (C) Chinese (K) Korean (S) Spanish (V) Vietnamese

If you require accommodations, please call Jackie Wu at (714) 567 - 5106 or email Jackie.Wu@rov.ocgov.com at least 4 business days in advance.

For more information visit ocvote.com/votecenter

ORANGE COUNTY REGISTRAR OF VOTERS

Speaking Engagements and Community Events

Speaking Engagements and Community Events 2/2019 - Present			
Date	2019 Event Name	City	Host Organization
3/2/19	2019 Orange County Lantern Festival	Costa Mesa	Orange County's Pacific Symphony and South Coast Chinese Cultural Center
3/19/19	Citizenship Ceremonies - March 2019 (1)	Anaheim	USCIS
3/21/19	Citizenship Ceremonies - March 2019 (2)	Anaheim	USCIS
3/23/19	First Annual - Aging Together - Health and Resource Fair AASCSC	Santa Ana	Orange County Asian and Pacific Islander Community Alliance (OCAPICA), and Asian American Senior Citizens Service Center (AASCSC)
3/24/19	6th Annual Persian New Year Festival	Irvine	Iranian-American Community Group of Orange County (IAC Group)
3/30/19	Laguna Niguel High School Job & College Fair	Laguna Niguel	Laguna Niguel High School
3/31/19	Persian New Year Picnic Day	Irvine	Network of Iranian-American Professionals of Orange County (NIPOC)
4/3/19	Los Amigos of OC Meeting	Anaheim	Los Amigos of OC
4/11/19	2019 FoCE Conference	Sacramento	Future of California Elections (FoCE)
4/13/19	VIAN High School Involvement Meeting	Irvine	VIAN, WeIrvine
4/13/19	City of Westminster 2019 Spring Festival	Westminster	Westminster City
4/16/19	Katella High School Voter Education Weeks	Anaheim	Katella High School

	Speaking Engagements and Community Events 2/2019 - Present		
4/19/19	Pacifica High School Civics Class Presentations	Garden Grove	Pacifica High School
4/20/19	Korean American Grassroots Conference Regional Seminar	Irvine	Korean American Grassroots Conference
4/22/19	Earth Day Event at Golden West College	Huntington Beach	Golden West College
4/23/19	Achieve Better Communication (ABC) Meeting	Tustin	Achieve Better Communication
4/26/19	Northwood High School Voter Education Weeks	Irvine	Northwood High School
4/29/19	Beckman High School Meet the Professionals Fair	Irvine	Beckman High School
4/30/19	Irvine Republican Women Federated Meeting	Irvine	Irvine Republican Women Federated
5/4/19	SOKA International Festival	Aliso Viejo	SOKA University
5/4/19	Cinco de Mayo Fiesta Anaheim	Anaheim	Fiesta United, Inc.
5/10/19	14th Annual AAPI Heritage Month Celebration	Bellflower	Southern CA Edison
5/11/19	State of the Community	Fullerton	Fullerton Collaborative
5/18/19	"72nd California LULAC Annual State Convention" -Building Bridges for Unity	Garden Grove	LULAC
5/19/19	Vesak Festival - Buddha's Birthday Celebration	Garden Grove	Giac Ly Buddhist Monastery
5/23/19	Korean American Chamber of Commerce of Orange County Introduction	Garden Grove	Korean American Chamber of Commerce of Orange County
5/28/19	Orange County Asian Chamber Leadership Mixer	Costa Mesa	Asian Business Association of Orange County (ABAOC)
5/31/19	Voice of Change	Anaheim	OC Health Care Agency (OCHCA) and Orange County Asian and Pacific Islander Community Alliance (OCAPICA)
6/1/19	VIAN School Year-End Meeting	Irvine	VIAN

	Speaking Engagements and Community Events 2/2019 - Present		
6/2/19	2019-06-02 Together We Will OC Voter Registration Training	Irvine	Together We Will OC
6/4/19	KUCI OC Spotlight Talk Radio Show		KUCI
6/7/19	Annual Orange County Hiring Fair	Costa Mesa	Michelle Steel, Supervisor, 2nd District Orange County Board Of Supervisors And KACC Foundation
6/11/19	Peace & Justice Ministry Voter Registration Presentation	Santa Ana	Volunteers of the Peace & Justice Ministry at the Christ our Savior Parish.
6/12/19	AASCSC's 30th Anniversary and Dragon Boat Festival Celebration	Santa Ana	Asian American Senior Citizens Service Center (AASCSC)
6/12/19	Annual Filipino-American Lawyers of Orange County Membership Meeting and FACCOC Mixer	Newport Coast	Filipino-American Lawyers of Orange County (FLOC)
6/30/19	Tabling Sunday Mass Christ Our Savior Parish	Santa Ana	Christ Our Savior Parish
7/1/19	ITZ Happenin! Radio Show Interview		ITZ Happenin!
7/10/19	Los Amigos Community Forum	Anaheim	
7/12/19	Laguna Woods Republican Club ROV Tour	Santa Ana	ROV
7/18/19	National Disability Voter Registration Week	Anaheim	
7/25/19	Korean American Chamber of Commerce's Breakfast with Police Chiefs	Garden Grove	Korean American Chamber of Commerce-Orange County
7/25/19	Asian Americans In Action Community Mixer	Santa Ana	Asian Americans In Action
7/25/19	Orange County Labor Federation Candidate Academy	Buena Park	OCLF
7/31/19	OC Fair	Costa Mesa	

Speaking Engagements and Community Events 2/2019 - Present			
8/3/19	City of La Palma Civic Expo & National Night Out	La Palma	City of La Palma
8/3/19	OC Fair	Costa Mesa	
8/3/19	Anaheim Democrats Club	Anaheim	Anaheim Democrats Club
8/7/19	OC Fair	Costa Mesa	

City Officials and Government Agencies

OCROV leveraged existing working relationships with government agencies and elected officials to raise public awareness of the transition to vote centers by sharing marketing materials and the calendar of vote center workshops. Numerous events and speaking engagements with government agencies have been scheduled to expand the initial 28 scheduled vote center workshops. City officials and government staff have been OCROV's first partners in vote center outreach and education.

Multimedia materials made available to government agencies for distribution and constituent outreach include:

- Graphics (various formats depending on request)
- Press releases
- Newsletters
- Webpage links

Community Partners

If you or your organization would like to partner with OCROV on vote center outreach and education, please visit the website ocvote.com/votecenter or email ocvoter@rov.ocgov.com.

Language Community Partners

- Achieve Better Communication
- Alliance for Justice
- Alliance Rehabilitation
- Anaheim Spanish Adventist Church
- Asian American Senior Citizens Service Center
- Asian Americans Advancing Justice - Los Angeles
- Asian Americans Advancing Justice - Orange County
- Association of the Vietnamese Language & Culture Schools of Southern California
- Council on American-Islamic Relations - California
- Cambodian Family
- Catholic Charities of Orange County
- Center for Asians United for Self Empowerment
- Centro Cultural de Mexico
- Chinese American Association of Orange County
- Chinese American Mutual Association
- CIELO
- Comunidad Forum
- CSUF Asian Pacific American Resource Center
- De Colores OC
- El Modena
- Family Enrichment
- Filipino American Chamber of Commerce
- Fundacion de Sobrevivientes de Trafico
- Hispanic Bar Association of Orange County
- Hispanic Women Network
- Hispanic Chamber of Commerce of Orange County
- Institute of Vietnamese Studies
- inter-Community Action Network
- Iranian Circle of Women's Intercultural Network

Language Community Partners (continued)

- Irvine Evergreen Chinese Senior Association
- Korean American Center
- Korean Community Services
- Korean Resource Center
- Latino Health Access
- Los Amigos of Orange County
- LULAC Anaheim
- LULAC Santa Ana
- LULAC Fullerton College
- LULAC Santa Ana
- Mexican American Legal Defense and Education Fund
- National Association of Latino Elected Officials
- Network of Iranian-American Professionals of Orange County
- National Hispanic Business Association
- North Orange County Chinese Culture Association
- Orange County Asian Pacific Islander Community Alliance
- Orange County Chinese American Chamber of Commerce
- Orange County Herald Center
- Orange County Hispanic Chamber of Commerce
- Orange County Youth Immigrant United
- Overseas Community Care Network of Orange County
- Parent Union Santa Ana
- South Asian Network
- South Coast Chinese Cultural Association/Irvine Chinese School
- Southern California Council of Chinese Schools
- Taller San Jose
- Union of Vietnamese Student Association
- Vietnamese American Chamber of Commerce
- VietRISE
- Voting Involvement Association Nonprofit
- WeIrvine

Sample Language Assistance Card

Language Assistance

This polling place provides assistance in the following languages:

Language				
English Ballot, Translated Reference Ballot, Speak, Phone	✓		✓	✓
Spanish Boleta, boleta traducida como referencia, hablamos, teléfono	✓		✓	✓
Vietnamese Lá Phiếu, Phiếu Tham Khảo Được Phiên Dịch, Thông Dịch Viên, Điện Thoại	✓			✓
Korean 투표지, 번역 된 참조 투표지, 한국어 요원, 전화	✓		✓	✓
Chinese 選票, 翻譯的參考選票, 服務人員, 電話	✓			✓
Tagalog Balota, Isinaling Sangguniang Balota, Magsalita, Telepono				✓
Farsi (Persian) رای گیری، رای گیری مرجع ترجمه شده، سخنرانی، تلفن				✓

NEED HELP?
¿Necesitas ayuda? Cần giúp đỡ?
需要洽詢服務? 도움이 필요하세요?
助けが必要?   Kailangan ng tulong?
मदद चाहिए? کمک خواستن؟

☎ (714) 567-7600

Disability Community Partners

- Age Well Senior Services
- Braille Institute
- California Council for the Blind
- City of Irvine - Disabilities Services
- Council on Aging
- Dayle McIntosh Center
- Department of Rehabilitation
- Disability Rights California
- Disability Student Services - Cal State University Fullerton
- Disability Student Services - Fullerton College
- Disability Student Services - Santiago Canyon College
- Down Syndrome Association of Orange County
- Easter Seals
- North Orange County Senior Collaborative
- OC Deaf Equal Access Foundations
- OC In-Home Supportive Services Public Authority
- Orange County Transportation Authority
- Project Independence
- Regional Center of Orange County
- Santa Ana Public Library TeenSpace
- Sensory Impaired Guidance Network
- University of California Irvine Disability Services Center
- Vocational Visions

Political, Advocacy, and Professional Organizations

- American Civil Liberties Union
- Democratic Party of Orange County
- Future of California Elections
- Green Party of Orange County
- League of Women Voters of Orange County
- National American Association of Colored People
- Orange County Communities Organized for Responsible Development
- Orange County Congregation Community Organization
- Orange County Employee Association
- Orange County Labor Federation
- Orange County Professional Firefighters Association
- Republican Party of Orange County
- Republican Women Federated of Orange County
- Retired Employees of Orange County
- Resilience OC

Media Partners

If you or your organization would like to partner with OCROV on vote center outreach and education, please visit the website ocvote.com/votecenter or email ocvoter@rov.ocgov.com.

Publication Name	Type
Aliso Viejo News	Newspaper
Anaheim Bulletin	Newspaper
Associated Press (AP) Orange County California	Newspaper
Capistrano Dispatch	Newspaper
Capistrano Valley News	Newspaper
Chapman University Panther	College/University Newspaper
Coast Magazine	Magazine
Costa Mesa Daily Pilot	Newspaper
CSUF Daily Titan	College/University Newspaper
Cypress College Chronicle	College/University Newspaper
Dana Point Times	Newspaper
Fullerton College Hornet	College/University Newspaper
Huntington Beach News	Newspaper
Irvine World News	Newspaper
KABC TV 7 (ABC)	Television
KCAL TV 9	Television
KCBS TV 2 (CBS)	Television
KCOP TV 13 (MyTV)	Television
KDOC TV 56	Television
KFI AM 640	Radio
KLCS TV 58 (PBS)	Television
KNBC TV 4 (NBC)	Television
KNX AM 1070	Radio
KOCE TV 50 (PBS)	Television
KTLA TV 5 (CW)	Television
KTTV TV 11 (Fox)	Television
KUCI FM 89.3	Radio
Laguna Beach Independent	Newspaper
Laguna News-Post	Newspaper
Laguna Woods Globe	Newspaper
Los Angeles Times	Newspaper

Publication Name	Type
New University	College/University Newspaper
OC Weekly	Magazine
OCC Coast Report	College/University Newspaper
Orange City News	Newspaper
Orange Coast Magazine	Magazine
Orange County Business Journal	Newspaper
Orange County Register	Newspaper
Orange County Reporter	Newspaper
Saddleback Valley News	Newspaper
San Clemente Times	Newspaper
Seal Beach Sun	Newspaper
Tustin News	Newspaper
UCI New University	College/University Newspaper
Voice of OC	Newspaper
Western Outdoors News	Newspaper
Westminster Journal	Newspaper
Westways Magazine	Newspaper
Yorba Linda Star	Newspaper

Language Media Partners

Language	Publication Name
Farsi (Persian)	Orange County Persian Community TV
Farsi (Persian)	Dakeeh Magazine
Farsi (Persian)	Seeb Magazine
Farsi (Persian)	PAYAM ASHENA
Farsi (Persian)	KIRN - Radio Iran 670 AM
Farsi (Persian)	Iranian Hotline
Tagalog	Radio Filipino USA
Tagalog	California Journal for Filipino Americans
Tagalog	Asian Journal - Southern California
Vietnamese	VNA TV
Vietnamese	KVLA 57.3 TV
Vietnamese	Little Saigon Radio
Vietnamese	Nguoi Viet Daily News
Vietnamese	Vien Dong
Vietnamese	Viet Bao
Vietnamese	Pho Bolsa TV
Vietnamese	Little Saigon TV
Chinese	World Journal
Chinese	Sing Tao Daily
Chinese	Taiwan Daily
Chinese	Chinese L.A. Daily News
Chinese	US News Express
Chinese	ChineseNewsUSA.Com
Chinese	Five Continents & Four Oceans News
Chinese	International Daily News
Chinese	The Central News
Chinese	Pacific Times
Chinese	America Commercial News
Chinese	Apple Daily News
Chinese	The China Press
Chinese	Epoch Times
Chinese	Eastern Television (ETTV) America
Chinese	New Tang Dynasty Television (NTDTV)
Chinese	CTI Television/Zhong Want TV (CITTV/ZWTV)

Language	Publication Name
Chinese	Sky Link TV
Chinese	SINO TV
Chinese	Phoenix Satellite TV
Chinese	U.S. National TV
Chinese	WCETV
Korean	The Korea Daily
Korean	Korea Times
Korean	Korea Town Daily
Korean	The Weekly Herald
Korean	Town News
Korean	SBS International
Korean	MBC America
Korean	KBS America
Korean	Radio Korea-AM 1540
Korean	Radio Seoul-AM 1650
Korean	Woori Radio - AM 1230
Korean	Korean Gospel Broadcasting-AM1190
Korean	TVK24
Korean	Dongpo News
Korean	YTN
Korean	Christian Vision
Korean	Kukmin Daily
Korean	Dongpo Journal
Korean	Sunday Journal
Korean	CGN TV
Korean	Christian Herald
Korean	Uri Radio
Korean	Media Group
Spanish	Santa Ana Noticias
Spanish	Azteca
Spanish	Rumores Newspaper
Spanish	Para Todos
Spanish	El Aviso
Spanish	Excelsior
Spanish	HOY

Language	Publication Name
Spanish	La Opinion
Spanish	KMEX-TV (Univision)
Spanish	KVEA-TV (Telemundo)
Spanish	KVEA-TV (Telemundo)
Spanish	KWHY-TV

Roadshow to Vote Centers 2020 Presentations

The Roadshow to Vote Centers 2020 is a traveling monthly meeting where staff will provide vote center planning updates.

Date and Time	Organization	Location
May 17, 2019 12pm	Government Administrators	Irvine Civic Center 1 Civic Center Plaza, Irvine, CA 92606
June 2, 2019 4:30pm	Together We Will OC	IRWD Duck Club 15 Riparian Way, Irvine, CA 92612
July 15, 2019 10:15am	League of Women Voters of Orange County	Sisters of St. Joseph 480 S. Batavia Street, Orange, CA 92868
August 22, 2019 6pm	Republican Women Federated of Orange County	Registrar of Voters Office 1300 S. Grand Avenue, Santa Ana, CA 92705
September 23, 2019 6:30pm	Democratic Party of Orange County	DPOC Headquarters 1916 W. Chapman Avenue, Orange, CA 92868
October 21, 2019 7pm	Orange County Republican Party	Hilton Costa Mesa 3050 Bristol Street, Costa Mesa, CA 92626
November 2019	UC Irvine	TBD
December 2019	CSU Fullerton	TBD
January 2020	TBD	TBD
February 2020	Business	TBD

Public Input Overview

Community Elections Working Group

The Community Election Working Group (CEW) is a diverse 25-member community advisory board committed to making sure elections are open and accessible.

CEW Members	
Name	Organization
CEW Chair, Steven W. Spillman	Member, Mission Viejo Investment Advisory Commission
CEW Vice-Chair, Lucinda Williams	City Clerk, City of Fullerton
CITY CLERKS	
Adria M. Jimenez	City Clerk, City of Buena Park
Theresa Bass	City Clerk, City of Anaheim
Molly McLaughlin	City Clerk, City of Irvine
Lucinda Williams (CEW Vice-Chair)	City Clerk, City of Fullerton
ASIAN COMMUNITY	
Tammy Kim (CEW LAAC Co-Chair)	Managing Director, Korean American Center / Korean Community Services
Henry Noh Edmunds	Attorney
Tim Cheng	Co-President, Asian American Senior Citizens Service Center
Charles Kim	President, inter-Community Action Network (iCAN)
LATINO COMMUNITY	
Alba Ramiro	Parish Ministry Coordinator, Catholic Charities of Orange County
Ruben Alvarez, Jr.	Publisher, Stay Connected OC
Eddie Marquez, J.D.	Executive Board Member, OC Hispanic Chamber
Marisol Ramirez	Community Engagement Lead, Regal Medical Group
DISABLED COMMUNITY	
Elizabeth Campbell (CEW VAAC Co-Chair)	Systems Change Advocate, Dayle McIntosh Center
Debra Marsteller	Executive Director, Project Independence
Paul Spencer	Attorney, Disability Rights California
Gabriel Taylor	Voting Rights Advocate

CEW Members	
Name	Organization
SENIOR COMMUNITY	
Judith Barnes	Member of the Public
POLL WORKERS	
Anna Jimenez Plank	Member of the Public
Suzanne Narducy	
DEMOCRATIC PARTY	
Ada Briceño	Chair, Democratic Party of Orange County
REPUBLICAN PARTY	
Randall Avila	Executive Director, Republican Party of Orange County
ALTERNATIVE PARTIES	
Vacant	
LEAGUE OF WOMEN VOTERS	
Wanda Shaffer	Representative, League of Women Voters of OC
YOUTH REPRESENTATIVE	
Alexander Williams	Member of the Public
VETERANS AFFAIRS	
Lyle Brakob	Member of the Public
AT LARGE	
Garrett M. Fahy	Election Law Attorney
Steven W. Spillman (CEW Chair)	Member, Mission Viejo Investment Advisory Commission

Meeting Agenda

REGISTRAR OF VOTERS
1300 South Grand Avenue, Bldg. C
Santa Ana, California 92705
(714) 567-7600
TDD (714) 567-7608
FAX (714) 567-7627
www.ocvote.com

Thursday, April 18, 2019 – 1:30 PM – 3:15 PM

Time	Discussion	Presenter / Topic
1:30 - 1:35 PM	Welcome and approval of September 20, 2019 CEW meeting minutes; welcome new members; other housekeeping / Steven Spillman, Chair; Registrar of Voters, Neal Kelley	
1:35 - 2:00 PM	Overview of vote center 2020 planning; voting system replacement; timelines for implementation	Neal Kelley, Registrar of Voters
2:00 - 2:15 PM	Update from CEW Voting Accessibility Committee (VAAC) and CEW Voting Language Committee (LAAC)	Imelda Carrillo, Manager, Election Services; Jackie Wu, Manager, Community Outreach
2:15 - 2:45 PM	Update from vote center operational working groups (Language Support, Compliance, Accessibility, Site Selection, VCA Billing, Ballot Drop Box)	Jackie Wu, Community Outreach Manager; Justin Berardino, Operations Manager; Imelda Carrillo, Manager, Election Services; Kim Hostler, Manager, Administration; David Goulding, Manager, Warehouse and Logistics
2:45 - 3:15 PM	Update from vote center operational working groups (Recruitment, Training, Equipment, Logistics, VCA Public Meetings, VCA Communications)	Jackie Wu, Manager, Community Outreach; Imelda Carrillo, Manager, Election Services; Kim Hostler, Manager, Administration; AnnaSophia Servin, Manager, Training and Special Projects; Mike Hirad, Manager, IT; Justin Berardino, Operations Manager; David Goulding, Manager, Warehouse and Logistics; Neal Kelley, Registrar of Voters; Kev Hatanaka, Manager, Printing & Graphics

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Thursday, August 8, 2019 – 9:30 AM – 11:15 AM

Time	Discussion	Presenter / Topic
9:30 – 9:35 AM	Welcome and approval of April 18, 2019 CEW meeting minutes; welcome new members; other housekeeping	Steven Spillman, Chair; Neal Kelley, Registrar of Voters
9:35 - 10:00 AM	Overview of vote center 2020 planning; voting system replacement; timelines for implementation	Neal Kelley, Registrar of Voters
10:00 – 10:10 AM	Public Meetings update: • Vote Center Workshops • Roadshow to Vote Centers 2020 • Consultation Meeting • EAP Public Hearing	Neal Kelley, Registrar of Voters; Jackie Wu, Manager, Community Outreach
10:10 – 11:05 AM	Overview of Election Administration Plan (EAP) and Voter Education and Outreach Plan (VEOP).	Neal Kelley, Registrar of Voters; Various members of Management team
11:05 - 11:15 AM	Update from CEW Voting Accessibility Committee (VAAC) and CEW Voting Language Committee (LAAC)	Imelda Carrillo, Manager, Election Services; Jackie Wu, Manager, Community Outreach

Voting Accessibility Committee & Language Accessibility Committee

Implemented in early 2017, the CEW Subcommittee Voting Accessibility Advisory Committee (VAAC) and the CEW Subcommittee Language Accessibility Advisory Committee (LAAC) are two independent committees of the Community Election Working group that meet to consider the needs of voters with disabilities and language minority communities pertaining to vote centers and all mail-ballot elections.

VAAC and LAAC were established to advise on the transition to vote centers, in particular for voters with disabilities, voters with language needs and organizations that serve them. Agendas focus on voter education and outreach, create collaborative opportunities and provide a forum for community informed feedback and input on operational best practices.

If you or your organization would like more information about these community advisory groups or are interested in becoming a member, please visit ocvote.com/cew or email ocvoter@rov.ocgov.com.

Voting Accessibility Advisory Committee

The CEW - Voting Accessibility Committee, an independent committee of the Community Election Working group, meets to consider the needs of voters with disabilities pertaining to vote centers and all mail-ballot elections. This committee meets the statutory requirements of the Voting Accessibility Advisory Committee.

Name	Organization
Andrea Pitsenbarger	California Council for the Blind
Dan Quinn	Easter Seals
Debra Marstellar	Project Independence
Edward Roth	Disability Student Services - Fullerton College
Elizabeth Campbell	Dayle McIntosh Center
Gabriel Taylor	Disability Rights California
Jamie Cansler	Council on Aging
Larry Singer	Advocate
Lucy Carr-Rollitt	Disability Student Services - Santiago Canyon College
Melanie Masud	Orange County Transportation Agency
Paul Spencer	Disability Rights California
Phillip Reeves	Braille Institute Anaheim Center
Reina Hernandez	Regional Center of Orange County
Starr Avedesian	Disability Student Services - Santiago Canyon College

Meeting agenda

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Voting Accessibility Committee Meeting

Wednesday, May 29, 2019 – 9:30 AM

Discussion	Presenter / Topic
Welcome, Introductions	**Imelda Carrillo,** Election Services Manager
Committee Overview / Goals	**Imelda Carrillo,** Election Services Manager
Vote Centers 2020 • Working Groups • Election Administration Plan • Website	**Imelda Carrillo,** Election Services Manager
Vote Centers 2020 • Vote Center Community Workshops	**AnnaSophia Servin,** Training & Special Projects Manager
Community engagement	**Enedina Chhim,** Community Program Specialist
Closing Remarks	**Imelda Carrillo,** Election Services Manager

Language Accessibility Advisory Committee

The CEW - Voting Language Committee, an independent committee of the Community Election Working group, meets to consider the needs of language minority communities pertaining to vote centers and all mail-ballot elections. This committee meets the statutory requirements of the Languages Accessibility Advisory Committee.

Name	Organization
Alba Ramiro	Catholic Charities of Orange County
Charles Kim	inter-Community Action Network
Faye Hezar	Iranian Circle of Women's Intercultural Network
Jini Shim	Korean American Center
Jonathan Paik	Korean Resource Center
June Shang	Achieve Better Communication
Kerry Lieu	Irvine Evergreen Chinese Senior Association
Kiyana Asemanfar	California Common Cause
Kwang Ho Kim	Korean Community Services
Mike Chen	South Coast Chinese Culture Association
Natalie A. Tran	Department of Secondary Education at CSU Fullerton
Shikha Bhatnagar	South Asian Network
Sudi Farokhnia	Iranian Circle of Women's Intercultural Network
Tammy Kim	Korean American Center
Teresa Mercado-Cota	Santa Ana College
ThuyVy Luyen	Association of the Vietnamese Language & Culture Schools of Southern California
Tim Cheng	Asian American Senior Citizens Service Center
Tracy La	VietRISE
Vattana Peong	Cambodian Family
Zeke Hernandez	Santa Ana LULAC #147

Meeting agenda

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FAX (714) 567-7644
ocvote.com

NEAL KELLEY
Registrar of Voters

Mailing Address:
P.O. Box 11298
Santa Ana, California 92711

Language Accessibility Committee
Meeting Agenda

May 22, 2019
9:30 AM

Discussion	Presenter / Topic
Welcome and Introductions	Tammy Kim CEW LAC Chair Karduz Nguyen (Facilitator) Community Program Specialist
Vote Center Update	Jackie Wu Community Outreach Manager AnnaSophia Servin Training and Special Projects Manager
Vote Center Survey	AnnaSophia Servin Training and Special Projects Manager Karduz Nguyen Community Program Specialist
Vote Center Webpage	Tina Lee Community Program Specialist
November 2019 Elections	Kristy Chen Community Program Specialist
Closing Remarks Open Discussion Questions	All

Survey

OCROV historically utilizes survey data to enhance its services, resources, and planning for future elections. In preparation for the transition to a new model of voting, the Vote Center Feedback Survey has been developed to gather public input on vote center services and locations. The public is asked about language assistance needs and preferred services, ideal travel distance to a vote center, and ranking of site selection considerations.

Respondents are able to complete the survey on paper at voter outreach events or online after learning about the upcoming changes through the vote center website. The two versions of the survey—paper and online—are identical, with the only difference being that the online version is open to the public 24/7. At the time of writing the draft EAP, OCROV has received over 1,200 surveys from the public.

The Vote Center Feedback survey was also translated into Spanish, Vietnamese, Korean, Chinese, Farsi (Persian), and Tagalog.

Paper Survey

Paper surveys are collected from a variety of outreach events such as community workshops, Roadshow to Vote Centers 2020 monthly presentations, and other outreach events. After learning about the upcoming changes at outreach events, attendees have an option to take a survey home and mail it in later with the provided postage-paid return envelope.

Event Type	Paper Surveys
Roadshow to Vote Centers 2020	37
EAP Community Workshops	509
Community Outreach Events	92
Mailed Surveys	6

VOTE CENTER FEEDBACK SURVEY

1. **Zip code of residence:** ___ ___ ___ ___ ___

2. **Age range:** ○ 22 and under ○ 23 – 38 ○ 39 – 54 ○ 55 – 73 ○ 74+

3. **Do you prefer assistance in any other language(s) at a Vote Center?**

   ○ *No, please move onto the Question 4*

   ○ *Yes, please continue answering below:*

   3a. Please check any other language(s) you would like to receive assistance at a Vote Center: ○ Spanish ○ Vietnamese ○ Chinese ○ Korean
   ○ Tagalog ○ Farsi (Persian) ○ Other: _____

   3b. If you are unable to receive in-person language assistance at a Vote Center, please check all other language assistance services(s) you would prefer to use:
   ○ Having translated written materials
   ○ Speaking with someone who speaks my language over a phone call
   ○ Video-conferencing with someone in my language (similar to FaceTime)
   ○ Only receiving in-person language assistance

4. **Please rate how much you agree or disagree with the following statements:**

	Strongly Agree	Agree	Neither Agree or Disagree	Disagree	Strongly Disagree
I am willing to travel to a Vote Center that is less than 3 miles away.	○	○	○	○	○
I am willing to travel to a Vote Center that is 3 – 6 miles away.	○	○	○	○	○
I am willing to travel to a Vote Center that is more than 6 miles away.	○	○	○	○	○

5. **Please rate the importance of the following criteria for selecting Vote Center locations:**
   *Asterisk indicates criteria required by law

	Extremely Important	Very Important	Moderately Important	Slightly Important	Not at All Important
*Near public transportation	○	○	○	○	○
*Free parking	○	○	○	○	○
Restrooms available to the public	○	○	○	○	○
*Accessible to voters with disabilities	○	○	○	○	○
Visible from a major street	○	○	○	○	○
Flexible voting hours	○	○	○	○	○

6. **Please provide any additional feedback you may have (i.e., suggestions on Vote Center locations and services):** _____

   _____

7. **Please provide your email if you would like to subscribe to our Newsletter for Vote Center updates:**

   _____

投票中心反饋問卷調查

1. 住宅郵遞區號：＿＿ ＿＿ ＿＿ ＿＿ ＿＿

2. 年齡範圍：　　○ 22 以下　　○ 23 – 38　　○ 39 – 54　　○ 55 – 73　　○ 74+

3. 您較希望在投票中心獲得任何其他語言的協助嗎？

○ 不同意，請跳答至 第 4 問題

○ 同意，請繼續回答以下問題：

3a. 請勾選您希望在投票中心獲得協助的任何其他語言：
　　○ 西班牙語　　○ 越南語　　○ 中文　　○ 韓文
　　○ 塔加拉族語　　○ 波斯語　　○ 其他：＿＿＿＿＿＿＿

3b. 如果您無法在投票中心獲得面對面的語言協助，請勾選您希望使用的所有其他語言協助服務方式：
　　○ 提供書面翻譯
　　○ 與會講我的語言的人員進行電話交談
　　○ 與會講我的語言的人員進行視訊通話（類似 FaceTime 臉書）
　　○ 僅願意接受面對面的語言協助

4. 請評估您對以下陳述的同意程度：

	非常同意	同意	既不同意也不反對	不同意	非常不同意
我願意前往距離 3 英里以下的投票中心。	○	○	○	○	○
我願意前往距離 3 - 6 英里的投票中心。	○	○	○	○	○
我願意前往距離超過 6 英里的投票中心。	○	○	○	○	○

5. 請評估下列選擇投票中心地點條件的重要性：

　　*星號表示法律規定的標準

	非常重要	很重要	普通重要	有點重要	毫不重要
*接近公共交通工具	○	○	○	○	○
*免費停車	○	○	○	○	○
提供公眾使用的洗手間	○	○	○	○	○
*殘疾選民的便利性	○	○	○	○	○
從主要街道顯而易見	○	○	○	○	○
靈活的投票時間	○	○	○	○	○

6. 請提供您的任何其他反饋 (例如，有關投票中心地點和服務的建議)：

＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿

＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿

7. 如果您想訂閱我們的投票中心時事通訊，請提供您的電子郵件地址：

＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿

Vote Center Feedback Survey_Chinese

투표 센터 의견 수렴 설문조사

1. 거주지 우편번호 (zip code): ___ ___ ___ ___ ___

2. 연령대:　○ 22 세 이하　○ 23 세 - 38 세　○ 39 세 - 54 세　○ 55 세 - 73 세　○ 74 세 이상

3. 투표 센터에서 다른 언어로 도움 받기를 선호하십니까?

○ 아니오 (4 번 항목으로 넘어가 주십시오)　｜　○ 예 (아래 질문에 계속해서 답하여 주십시오):

3a. *투표센터에서 지원을 희망하는 타 언어를 모두 선택해 주십시오:*
　　○ 스페인어　　○ 베트남어　　○ 중국어　　　○ 한국어
　　○ 타갈로그어　○ 페르시아어　○ 기타: _____

3b. *만약 투표 센터 현장에서 직접적인 언어지원을 받지 못하게 된다면 아래 중 선호하는 다른 언어지원 방안을 모두 선택해 주십시오:*
　　○ 번역된 서면 자료
　　○ 해당 언어를 구사하는 담당자와의 전화 통화
　　○ 해당 언어를 구사하는 담당자와의 화상 통화 (페이스타임 등)
　　○ 현장에서 직접적인 언어지원만을 희망함

4. 아래 사항에 어느 정도 찬성 또는 반대 의견이 있으신 지 평가해 주십시오:

	매우 찬성	찬성	보통	반대	매우 반대
나는 3 마일 이내에 위치한 투표 센터까지 이동할 의향이 있다.	○	○	○	○	○
나는 3-6 마일 사이에 위치한 투표 센터까지 이동할 의향이 있다.	○	○	○	○	○
나는 6 마일 이상 위치한 투표 센터까지 이동할 의향이 있다.	○	○	○	○	○

5. 투표 센터 장소 선정 시 중요한 사항을 평가해 주십시오:
　　*별표는 법적 요구사항에 의거해 포함되었음을 알립니다

	극히 중요	매우 중요	중요	약간 중요	중요하지 않음
*대중교통과 근접함	○	○	○	○	○
*무료 주차	○	○	○	○	○
공공화장실	○	○	○	○	○
*장애인 유권자 편의시설	○	○	○	○	○
주요 도로에서 잘 보이는 위치	○	○	○	○	○
유동적인 투표 시간	○	○	○	○	○

6. 추가 의견이 있으시면 말씀해 주십시오 (예: 투표 센터 장소나 지원가능 서비스 등):

_____

_____

7. 투표 센터에 관한 새로운 소식을 뉴스레터로 받아보시려면 이메일을 적어 주십시오:

_____

Vote Center Feedback Survey_Korean

ENCUESTA DE COMENTARIOS SOBRE LOS CENTROS DE VOTACIÓN

1. **Código postal de residencia:** ___ ___ ___ ___ ___

2. **Edad:** ○ 22 o menos ○ 23 – 38 ○ 39 – 54 ○ 55 – 73 ○ 74+

3. **¿Prefieres asistencia en otro (s) idioma (s) en un Centro de Votación?**

○ *No, por favor pasa a la Pregunta 4*

○ *Sí, favor de continuar respondiendo a continuación:*

3a. Por favor marca el otro idioma en el que deseas recibir asistencia de idioma en un Centro de Votación:

○ Español   ○ Vietnamita   ○ Chino   ○ Coreano
○ Tagalog   ○ Farsi (Persa)   ○ Otro: _____

3b. Si no puedes recibir asistencia de idioma en persona en un Centro de Votación, marca todos los servicios alternativos de asistencia lingüística que prefieres usar:

○ Materiales traducidos escritos
○ Hablando con alguien que habla mi idioma a través de una llamada telefónica
○ Videoconferencia con alguien en mi idioma (parecido a FaceTime)
○ Recibir sólo asistencia lingüística en persona

4. **Califica si estás de acuerdo o en desacuerdo con las siguientes afirmaciones:**

	Totalmente De Acuerdo	De Acuerdo	Ni de Acuerdo Ni Desacuerdo	En Desacuerdo	Totalmente En Desacuerdo
Estoy dispuesto a viajar a un Centro de Votación que está a menos de 3 millas de distancia	○	○	○	○	○
Estoy dispuesto a viajar a un Centro de Votación que está a 3 - 6 millas de distancia	○	○	○	○	○
Estoy dispuesto a viajar a un Centro de Votación que está a más de 6 millas de distancia.	○	○	○	○	○

5. **Califica la importancia de los siguientes criterios para seleccionar las ubicaciones del Centro de Votación:**

   *Asterisco indica los criterios exigidos por la ley

	Extremadamente Importante	Muy Importante	Moderadamente Importante	Un Poco Importante	No Tan Importante
*Cerca del transporte público	○	○	○	○	○
*Estacionamiento gratis	○	○	○	○	○
Baños disponibles al público	○	○	○	○	○
*Accesible para votantes con discapacidad	○	○	○	○	○
Visible desde una calle importante	○	○	○	○	○
Horarios flexibles de votación	○	○	○	○	○

6. **Proporciona cualquier comentario adicional que deseas compartir (es decir, sugerencias sobre ubicaciones y servicios del Centro de Votación):**

   _____

   _____

7. **Por favor proporciona tu correo electrónico si deseas suscribirte a nuestro Boletín de Noticias sobre las actualizaciones de los Centros de Votación:**

   _____

Vote Center Feedback Survey_Spanish

KHẢO SÁT VỀ TRUNG TÂM BẦU CỬ

1. Zip code nơi quý vị cư ngụ: ___ ___ ___ ___ ___

2. Độ tuổi: ⚪ Từ 22 trở xuống   ⚪ 23 – 38   ⚪ 39 – 54   ⚪ 55 – 73   ⚪ 74+

3. Quý vị có muốn được trợ giúp về ngôn ngữ tại Trung Tâm Bầu Cử không?

⚪ *Không, vui lòng chuyển sang Câu 4*

⚪ *Có, vui lòng trả lời các câu sau:*

3a. Vui lòng đánh dấu (các) ngôn ngữ mà quý vị muốn được trợ giúp tại Trung Tâm Bầu Cử:
- ⚪ Tây Ban Nha   ⚪ Tiếng Việt   ⚪ Tiếng Hoa   ⚪ Tiếng Đại Hàn
- ⚪ Tagalog   ⚪ Tiếng Ba Tư   ⚪ Tiếng Khác: _____

3b. Nếu không có người trợ giúp ngôn ngữ trực tiếp cho quý vị tại Trung Tâm Bầu Cử, vui lòng đánh dấu tất cả các sự dịch vụ trợ giúp ngôn ngữ khác mà quý vị muốn nhận:
- ⚪ Tài liệu được dịch thành văn bản
- ⚪ Liên lạc qua điện thoại bằng ngôn ngữ của tôi
- ⚪ Liên lạc qua video bằng ngôn ngữ của tôi (tương tự như FaceTime)
- ⚪ Chỉ muốn có người trợ giúp ngôn ngữ trực tiếp

4. Hãy đánh giá mức độ mà quý vị đồng ý hoặc không đồng ý cho những câu sau:

	Hoàn Toàn Đồng Ý	Đồng Ý	Không Ý Kiến	Không Đồng Ý	Hoàn Toàn Không Đồng Ý
Tôi có thể đến một Trung Tâm Bầu Cử với khoảng cách dưới 3 dặm.	⚪	⚪	⚪	⚪	⚪
Tôi có thể đến một Trung Tâm Bầu Cử với khoảng cách từ 3 – 6 dặm.	⚪	⚪	⚪	⚪	⚪
Tôi có thể đến một Trung Tâm Bầu Cử với khoảng cách trên 6 dặm.	⚪	⚪	⚪	⚪	⚪

5. Hãy đánh giá mức độ quan trọng của các tiêu chuẩn sau trong việc chọn vị trí cho Trung Tâm Bầu Cử:
Những tiêu chuẩn được đánh dấu hoa thị là tuân theo quy định của luật pháp

	Vô Cùng Quan Trọng	Rất Quan Trọng	Khá Quan Trọng	Hơi Quan Trọng	Hoàn Toàn Không Quan Trọng
*Gần giao thông công cộng	⚪	⚪	⚪	⚪	⚪
*Đậu xe miễn phí	⚪	⚪	⚪	⚪	⚪
Có nhà vệ sinh công cộng	⚪	⚪	⚪	⚪	⚪
*Dễ dàng sử dụng cho cử tri khuyết tật	⚪	⚪	⚪	⚪	⚪
Dễ nhìn thấy từ đường chính	⚪	⚪	⚪	⚪	⚪
Thời gian bầu cử linh động	⚪	⚪	⚪	⚪	⚪

6. Vui lòng cho biết nếu quý vị có các ý kiến đóng góp khác (ví dụ, các đề nghị về vị trí và dịch vụ của Trung Tâm Bầu Cử):

_____

_____

7. Vui lòng cung cấp email của quý vị nếu quý vị muốn nhận Bản Tin cập nhật của chúng tôi về Trung Tâm Bầu Cử:

_____

Vote Center Feedback Survey_Vietnamese

نظرسنجی در مورد مراکز اخذ رأی

1. کد پستی محل سکونت: ___ ___ ___ ___ ___

2. گروه سنی: ○ 22 و کمتر   ○ 23 – 38   ○ 39 – 54   ○ 55 – 73   ○ 74+

3. آیا ترجیح می‌دهید در یک مرکز رأی‌دهی به زبان(های) دیگری کمک دریافت کنید؟

   ○ خیر، لطفاً به سوال 4 | ○ بله، لطفاً به سوال زیر پاسخ دهید:
   بروید

   3الف. لطفاً زبان(هایی) که تمایل دارید در یک مرکز رأی‌دهی با آنها کمک دریافت کنید را علامت بزنید:
   ○ اسپانیایی   ○ ویتنامی   ○ چینی   ○ کره‌ای
   ○ تاگالوگ   ○ فارسی   ○ سایر موارد: _____

   3ب. اگر در یک مرکز رأی‌دهی قادر به دریافت کمک زبانی از سوی یک فرد نباشید، لطفاً تمام موارد دیگر
   مربوط به خدمت(خدمات) زبانی موردنظر خود را علامت بزنید:
   ○ دسترسی داشتن به متون ترجمه شده
   ○ صحبت کردن از طریق تلفن با کسی که به زبان من صحبت می‌کند
   ○ انجام ویدئو کنفرانس با کسی که به زبان من صحبت می‌کند (شبیه به FaceTime)
   ○ صرفاً دریافت خدمات زبانی فردی

4. لطفاً به میزان موافقت یا مخالفت خود با عبارت‌های زیر نمره بدهید:

	کاملاً موافق	موافق	نه موافق و نه مخالف	مخالف	کاملاً مخالف
من تمایل دارم به یک مرکز رأی‌دهی بروم که کمتر از 3 مایل با من فاصله داشته باشد.	○	○	○	○	○
من تمایل دارم به یک مرکز رأی‌دهی بروم که 3-6 مایل با من فاصله داشته باشد.	○	○	○	○	○
من تمایل دارم به یک مرکز رأی‌دهی بروم که بیش از 6 مایل با من فاصله داشته باشد.	○	○	○	○	○

5. لطفاً به اهمّیت معیارهای زیر در انتخاب موقعیت مکانی مراکز رأی‌دهی نمره بدهید:
   * نشان ستاره شاخصی که توسط قانون الزامی است را نشان میدهد

	بی‌نهایت مهم	بسیار مهم	نسبتاً مهم	کمی مهم	اصلاً مهم نیست
* نزدیک بودن به حمل و نقل عمومی	○	○	○	○	○
* پارکینگ رایگان	○	○	○	○	○
موجود بودن دستشویی عمومی	○	○	○	○	○
* قابل دسترس بودن برای رأی‌دهندگان دارای معلولیت	○	○	○	○	○
قابل مشاهده بودن از یک خیابان اصلی	○	○	○	○	○
ساعات رأی‌دهی انعطاف‌پذیر	○	○	○	○	○

6. لطفاً سایر نظرات خود را ارائه نمایید (به عبارت دیگر، پیشنهادات مربوط به مکان‌ها و خدمات مراکز رأی‌دهی):

   _____
   _____
   _____

7. لطفاً در صورت تمایل به دریافت خبرنامه مربوط به آخرین اخبار مراکز رأی‌دهی، ایمیل خود را ارائه نمایید: _____

   _____

Vote Center Feedback Survey_Farsi

SURVEY SA FEEDBACK SA VOTE CENTER

1. **Zip code ng tirahan:** ___ ___ ___ ___ ___

2. **Mga edad:**   ⭘ 22 at pababa   ⭘ 23 – 38   ⭘ 39 – 54   ⭘ 55 – 73   ⭘ 74+

3. **Mas ninanais mo ba ng tulong sa anumang iba pang (mga) wika sa Vote Center?**

⭘ *Hindi, mangyaring magpatuloy sa Tanong 4*

⭘ *Oo, mangyaring magpatuloy sa pagsagot sa ibaba:*

3a. Mangyaring lagyan ng tsek ang anumang iba pang (mga) wika kung saan nais mong tumanggap ng tulong sa Vote Center: ⭘ Espanyol   ⭘ Vietnamese
     ⭘ Chinese   ⭘ Koreano   ⭘ Tagalog   ⭘ Farsi (Persiano)
     ⭘ Iba pa: _____

3b. Kung hindi ka makakatanggap ng tulong sa wika nang personal sa Vote Center, mangyaring lagyan ng tsek ang lahat ng iba pang (mga) serbisyo ng tulong sa wika na mas nanaisin mong gamitin:
     ⭘ Pagkakaroon ng mga babasahing isinalin sa wika
     ⭘ Pakikipag-usap sa isang taong nagsasalita ng aking wika sa telepono
     ⭘ Pakikipag-video-conference sa isang tao sa aking wika (katulad ng FaceTime)
     ⭘ Tatanggap lamang ng tulong sa wika sa personal

4. **Mangyaring i-rate kung gaano ka sumasang-ayon o hindi sumasang-ayon sa mga sumusunod na pahayag:**

	Lubos na Sumasang-Ayon	Sumasang-ayon	Wala sa alinman ang sinasang-ayunan o hindi sinasang-ayunan	Hindi Sumasang-ayon	Lubos na Hindi Sumasang-ayon
Pumapayag akong bumiyahe sa Vote Center nang mababa sa 3 milya ang layo.	⭘	⭘	⭘	⭘	⭘
Pumapayag akong bumiyahe sa Vote Center nang 3 – 6 na milya ang layo.	⭘	⭘	⭘	⭘	⭘
Pumapayag akong bumiyahe sa Vote Center nang mahigit sa 6 na milya ang layo.	⭘	⭘	⭘	⭘	⭘

5. **Mangyaring i-rate ang kahalagahan ng mga sumusunod na pamantayan sa pagpili ng mga lokasyon ng Vote Center:**
*Asterisk ay nagpapahiwatig ng pamantayan na kailangan ng batas

	Talagang napakahalaga	Napakahalaga	Katamtaman ang Kahalagahan	Medyo Mahalaga	Hindi Talaga Mahalaga
*Malapit sa pampublikong transportasyon	⭘	⭘	⭘	⭘	⭘
*Libreng parking	⭘	⭘	⭘	⭘	⭘
Mga restroom na magagamit ng publiko	⭘	⭘	⭘	⭘	⭘
*Mapupuntahan ng mga botanteng may mga kapansanan	⭘	⭘	⭘	⭘	⭘
Makikita mula sa pangunahing kalye	⭘	⭘	⭘	⭘	⭘
May kaluwagan sa mga oras ng pagboto	⭘	⭘	⭘	⭘	⭘

6. **Mangyaring magbigay ng anumang karagdagang feedback na maaaring mayroon ka (hal., mga suhestiyon sa mga lokasyon at serbisyo ng Voting Center):** _____

_____

7. **Mangyaring ibigay ang iyong email kung nais mong mag-subscribe sa aming Newsletter para sa mga update sa Vote Center:** _____

Online Survey

The online survey is available to the public to complete at any time or place that is convenient for them. OCROV leveraged its existing partnerships with local colleges and universities, community partners, and media with access to the online survey.

The online survey will be available to the public until vote center and ballot drop boxes locations are finalized.

Additional Efforts to Solicit Input from Language Voters

OCROV took a targeted approach to outreach to voters who have requested election materials in one of the languages supported by OCROV. Approximately 18,000 translated survey invitations have been emailed to voters who requested language assistance.

Provide Your Online Feedback

Our survey is being used to gather valuable input on Vote Centers

We are using data to maximize our planning efforts as we transition to Vote Centers. Our online survey takes just a few minutes – and if you can't make it to one of our public meetings this is an excellent way to ensure your voice is heard. Please take our survey today!

Vote Center Layout

List of Vote Centers and Ballot Drop Box Locations

The vote center and ballot drop box selection process is currently ongoing. The tables below will be updated as locations are confirmed for participation. This information will also be provided on the website and in the VIG.

11 Day Vote Centers

Facility	Address	Days/Hours
Orange County Registrar of Voters	1300 S Grand Avenue Building C Santa Ana, CA 92705	

4 Day Vote Centers

Facility	Address	Days/Hours

Ballot Drop Box Locations

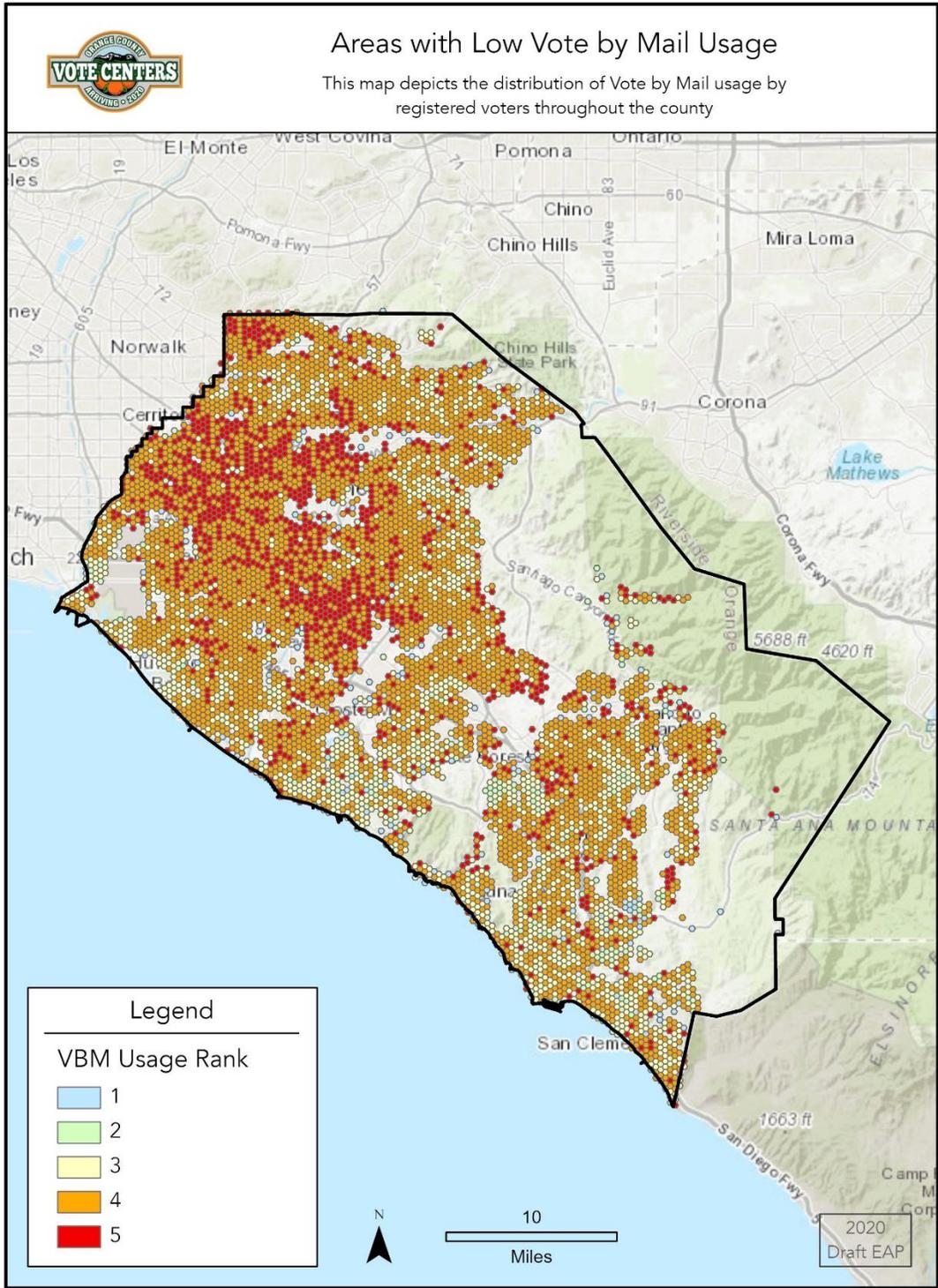| Facility	Address	Days/Hours
Orange County Registrar of Voters	1300 S Grand Avenue Building C Santa Ana, CA 92705	

If you would like to make suggestion for a potential site, please complete the Site Selection Suggestion Form at ocvote.com/sitesuggestion. This form will be available to the public until vote center and ballot drop box locations are finalized.

Voter's Choice Act Criteria Maps

Public Transit Routes
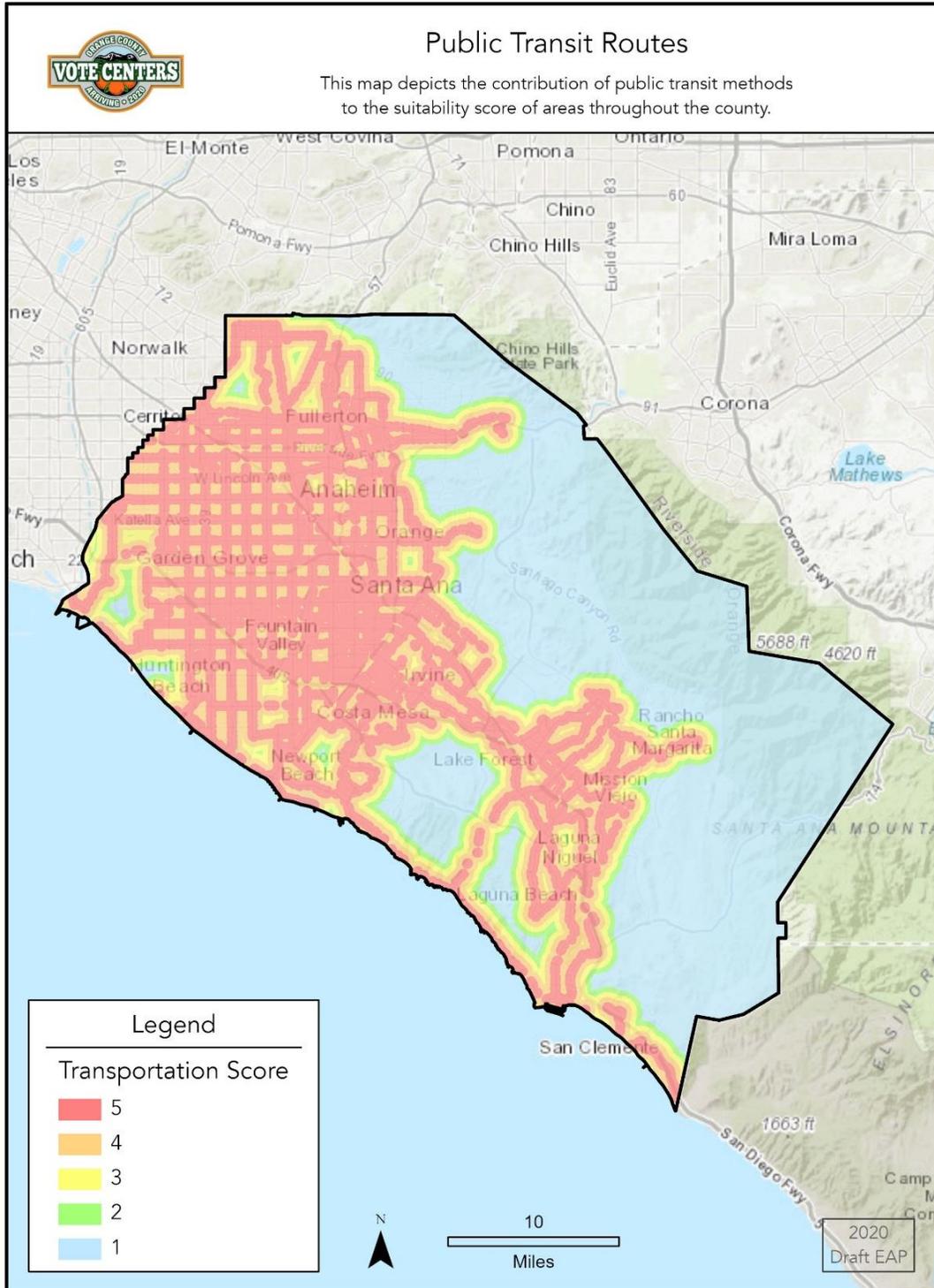
Areas with Low Vote-by-Mail Usage

Population Density

Language Communities

Language Communities

This map depicts the distribution of DOJ language precincts throughout the county.

Legend

Language Precinct

☐ No
🟧 Yes

Voters with Disabilities

Voters with Disabilities

This map depicts the distribution of disabled persons throughout the county, as recorded by the U.S. Census Bureau.

Legend

Disability Count
- ≤150
- ≤300
- ≤450
- ≤600
- ≤2000
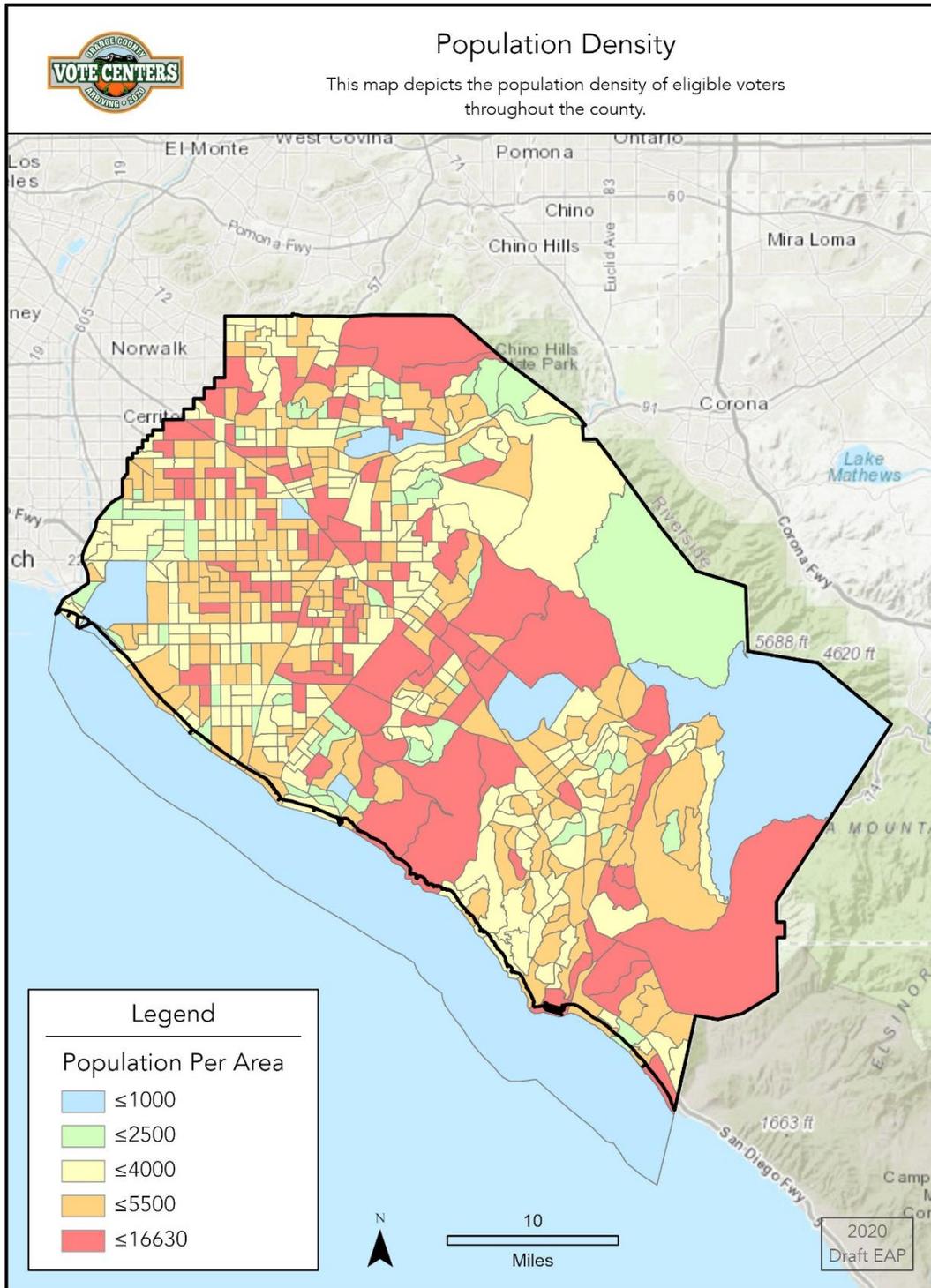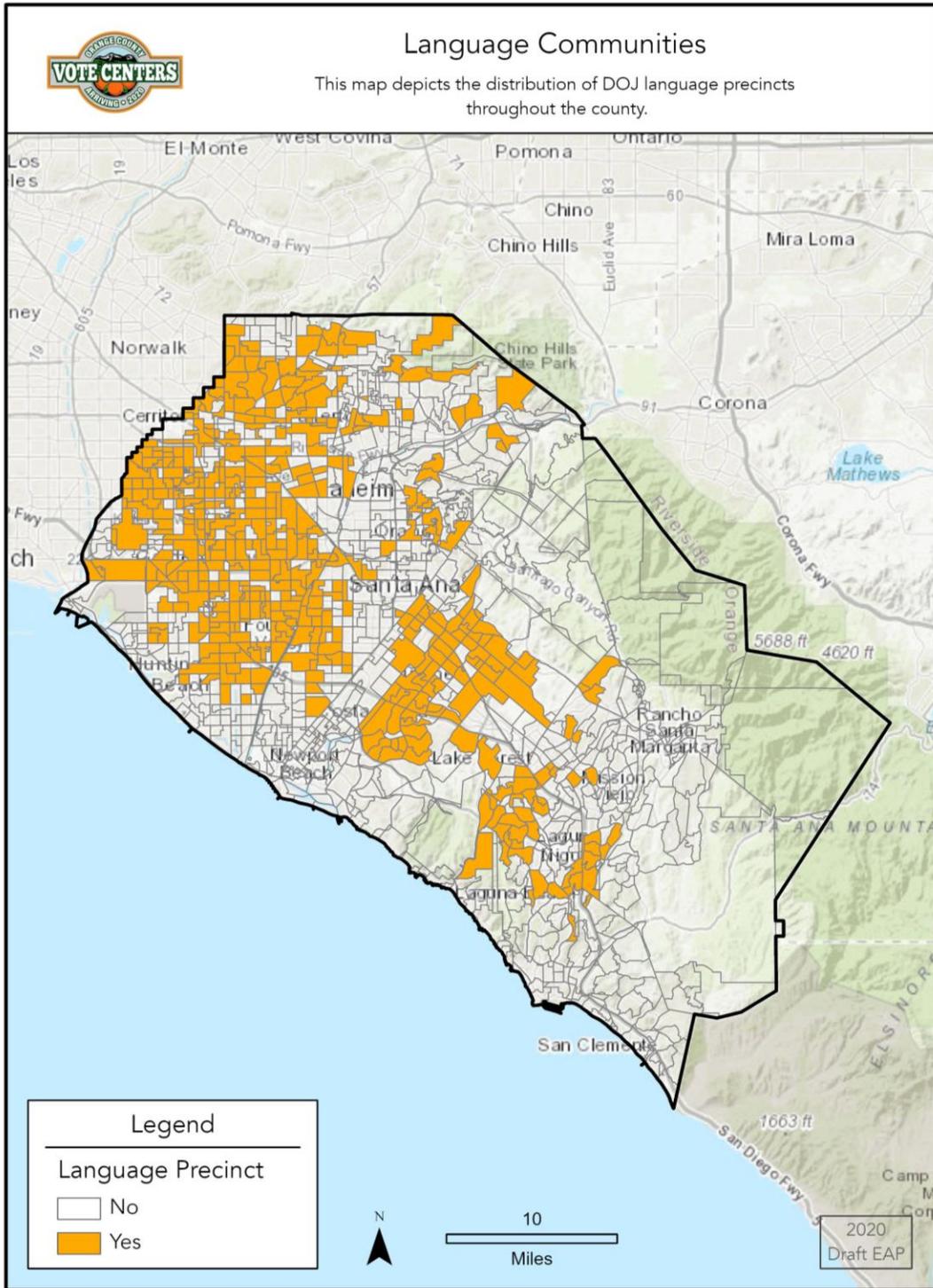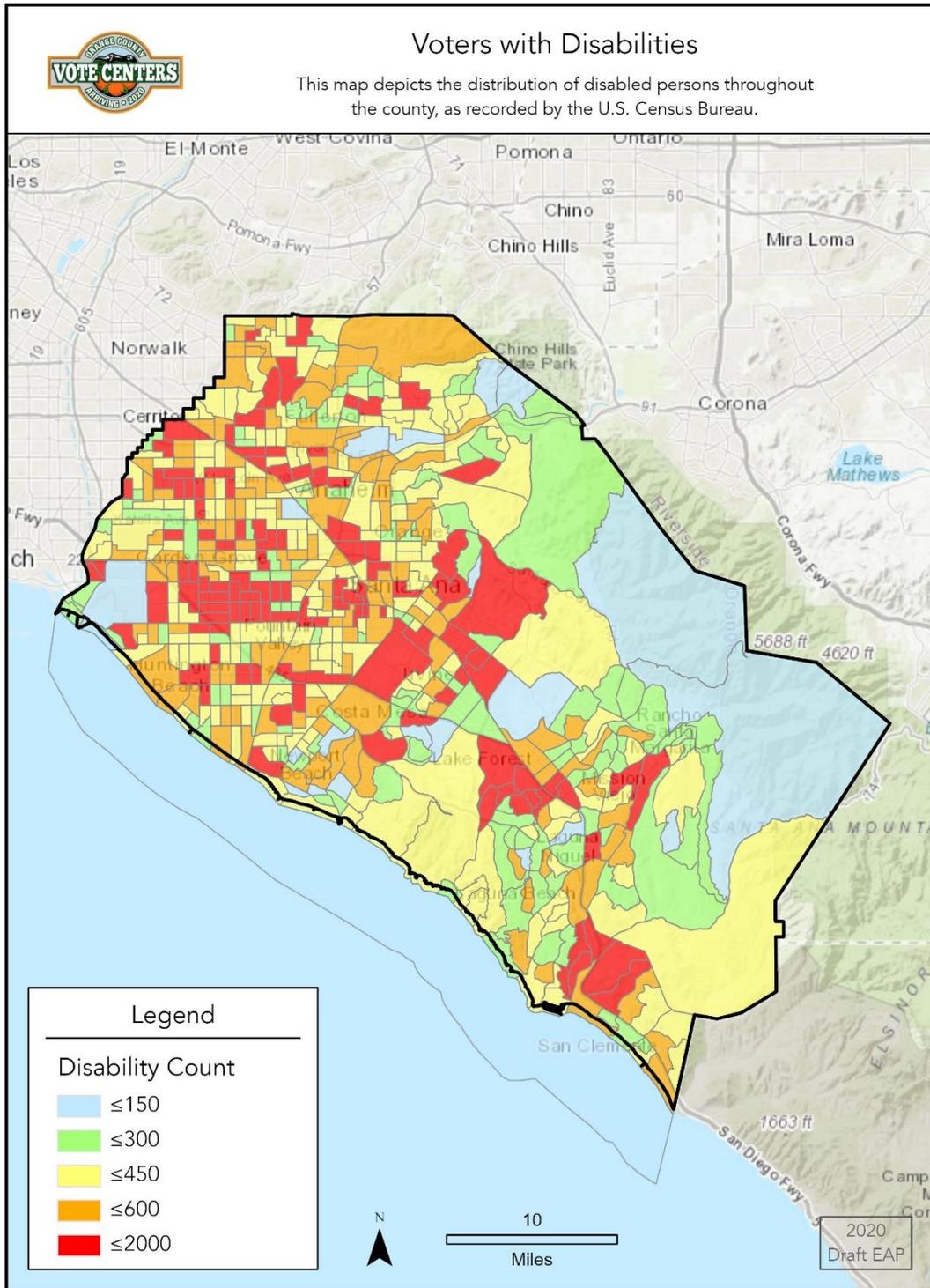
Low Household Vehicle Ownership
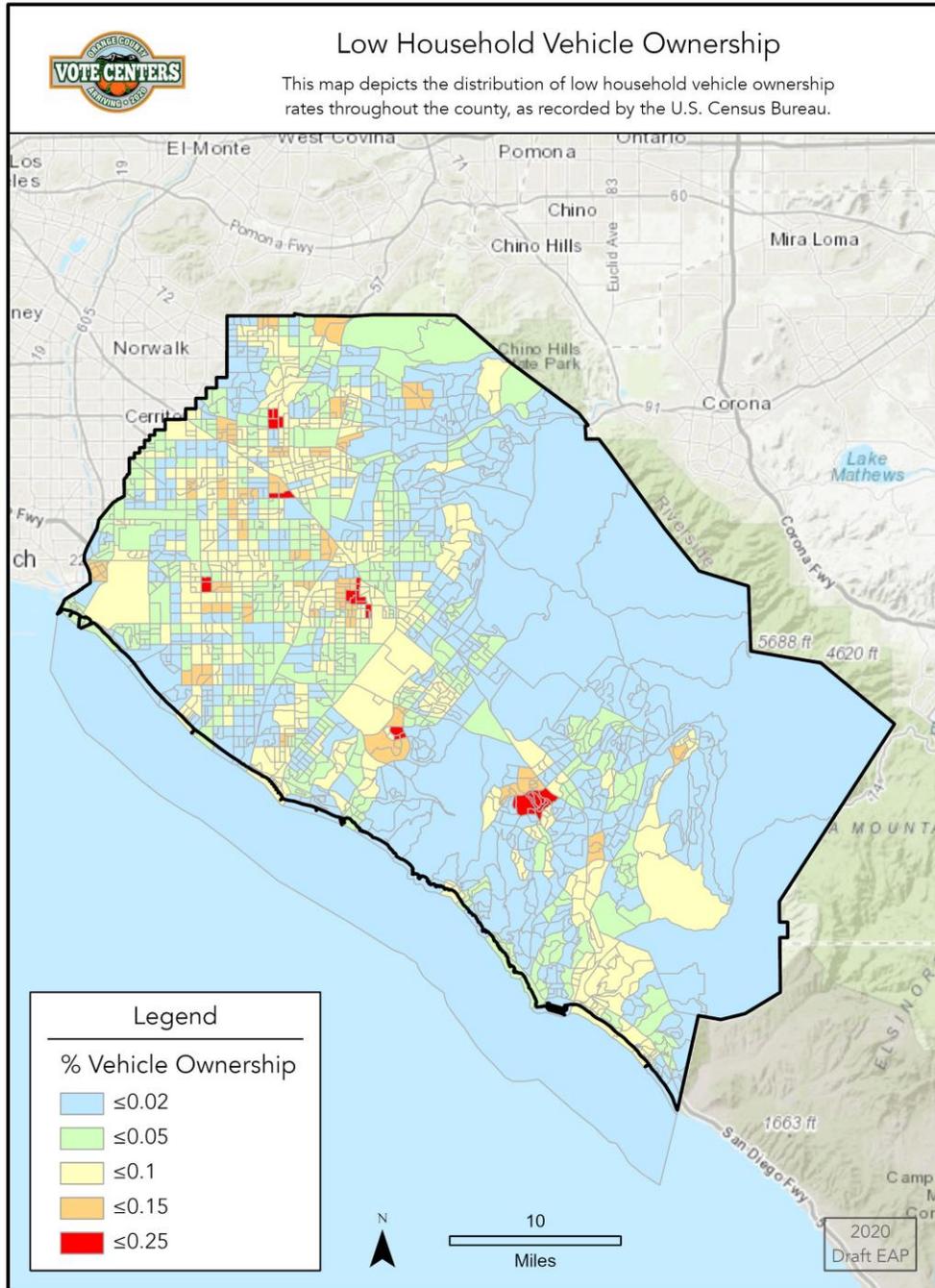
Areas with Low-Income Communities

Low-Income Communities

This map depicts the distribution of individuals living below the federal poverty level throughout the county, as recorded by the U.S. Census Bureau.

Legend

% Below Poverty Level
- ≤0.05
- ≤0.1
- ≤0.15
- ≤0.2
- ≤0.6
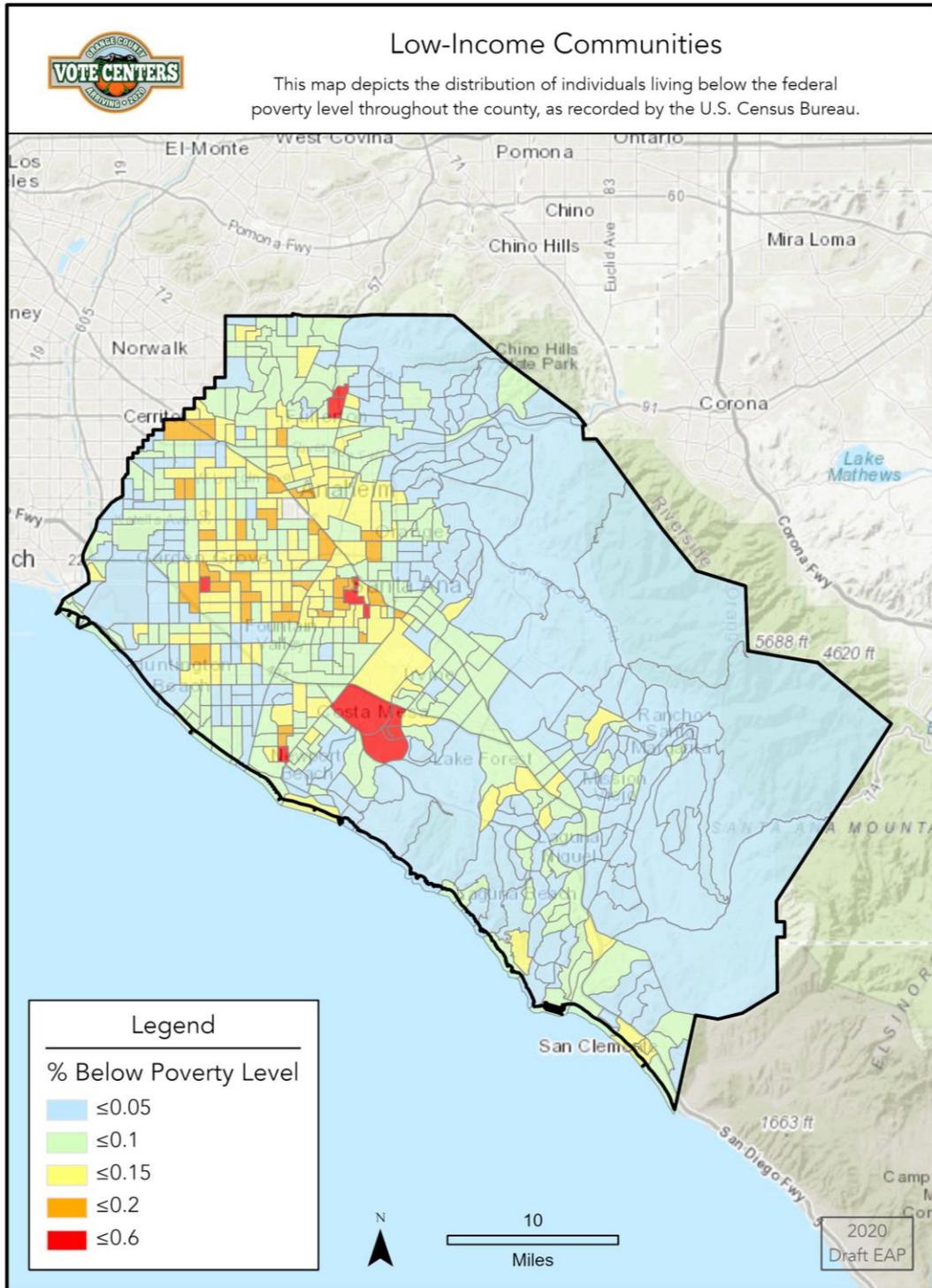
Areas with Eligible Residents Who are Not Yet Registered to Vote
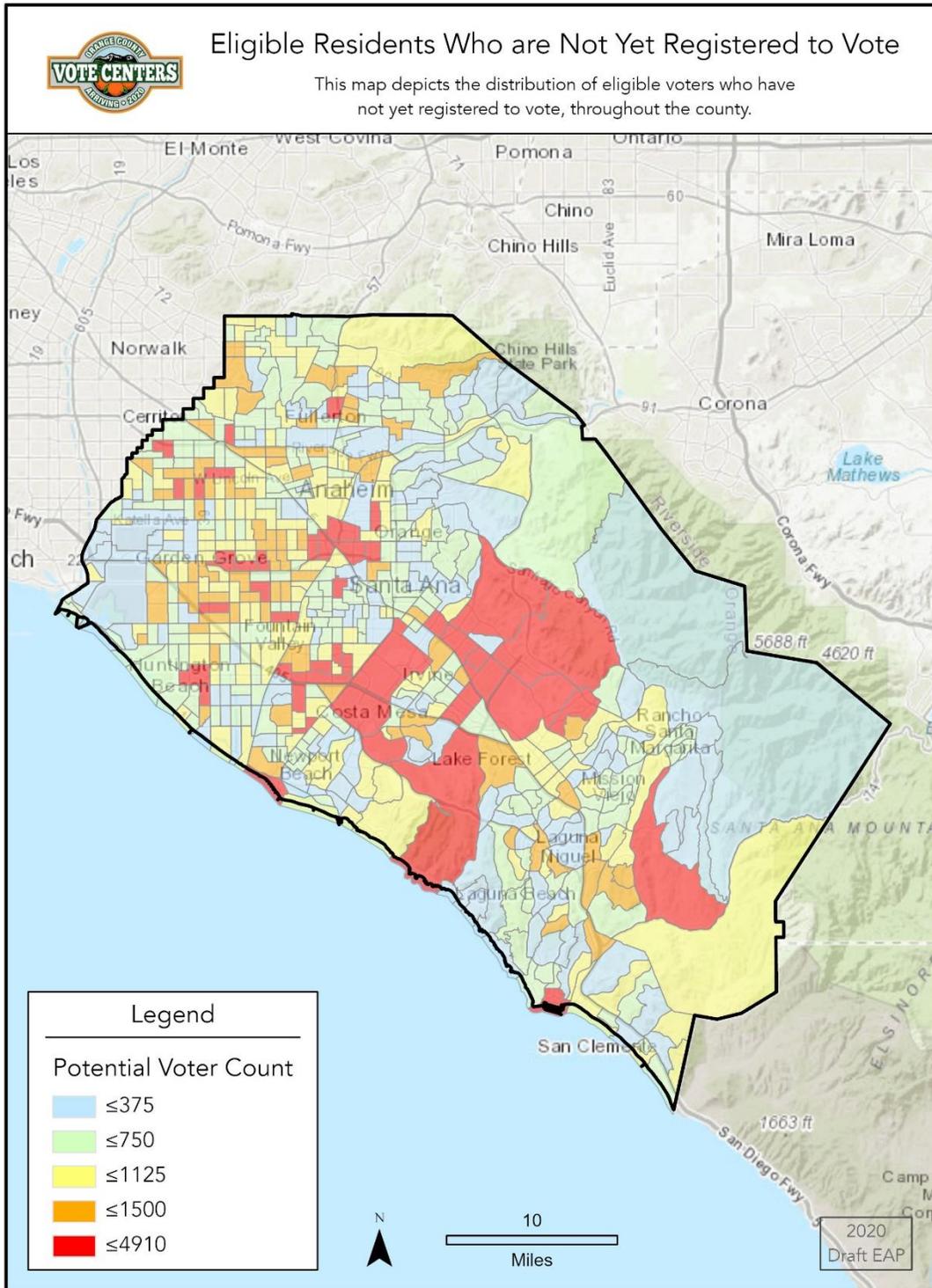
Areas Not Suitable for Vote Center or Ballot Drop Box Locations

Community Event Calendar List

The list below represents potential and targeted community events OCROV plans to pursue in 2019 and 2020. Events will continually be added, and suggestions can be shared via email to ocvoter@rov.ocgov.com.

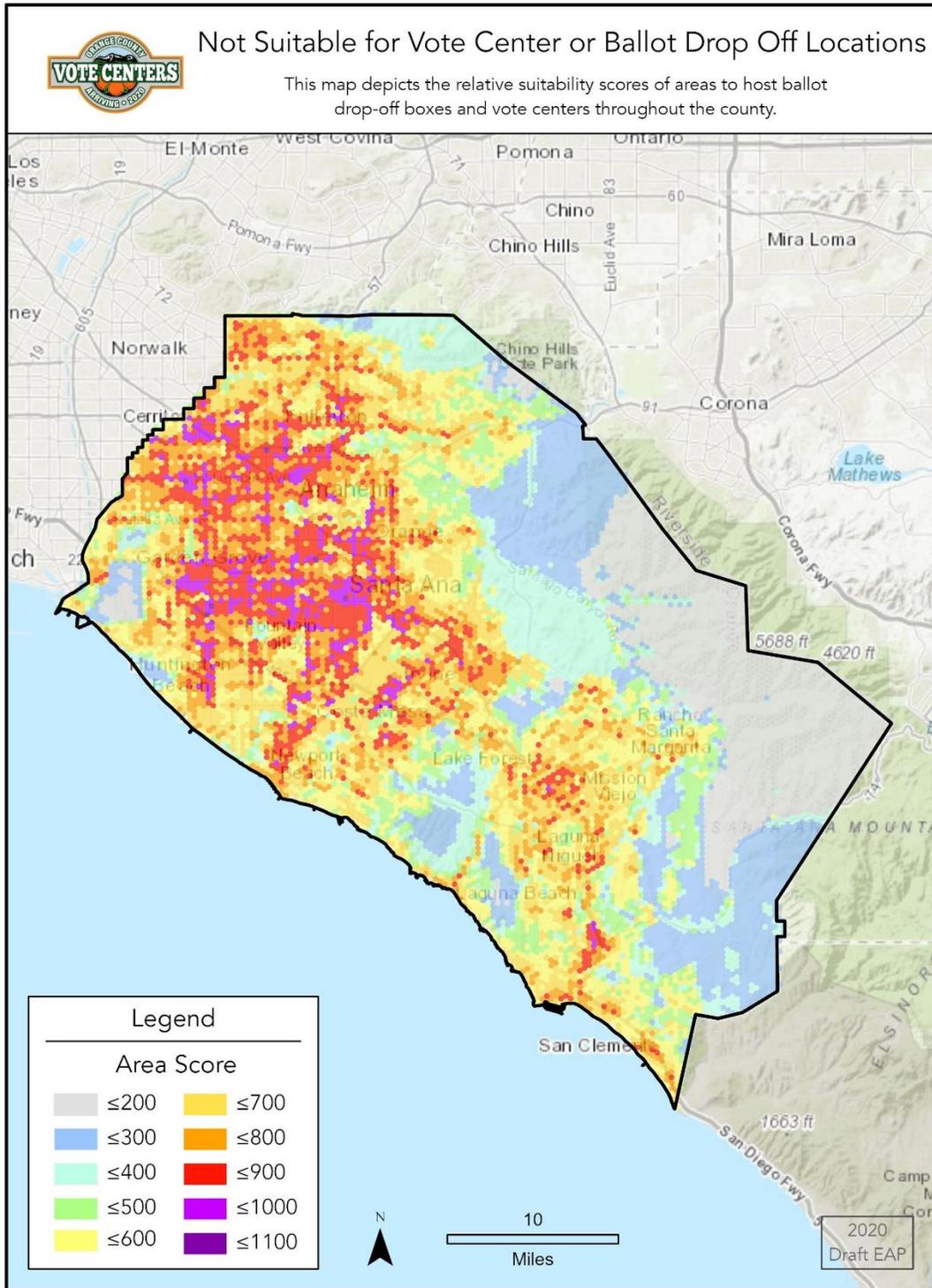| Potential Community Events Calendar 2019 - 2020		
Month	Event Name	Organizer
January	Asian Garden Mall Flower Festival	Asian Garden Mall
January	Citizenship Ceremonies	United States District Court, Central District of California
February	ICS Chinese New Year Celebration	Irvine Chinese School (ICS) and South Coast Chinese Cultural Association (SCCCA)
February	Irvine Evergreen Chinese Senior Association New Year Celebration	Irvine Evergreen Chinese Senior Association
February	Irvine High School Multi-Culture Festival	Irvine High School Parent, Teacher, and Student Association
February	Candidate Academy	Orange County Labor Federation
February	UVSA Tet Festival	Union of Vietnamese Student Association
March	Braille Institute of America Voter Outreach and Education Presentation	Braille Institute of America
March	Celebrate Life of Cesar Chavez	St. Boniface Church
March	Celebrating Korean American Leadership	UCI Korean American Alumni Chapter
March	KinderCaminata	Cypress College
March	KinderCaminata	Fullerton College
March	KinderCaminata	Santa Ana College
March	Laguna Niguel High School Job & College Fair	Laguna Niguel High School
March	Lunar New Year Celebration	Asian American Senior Citizens Service Center

Potential Community Events Calendar 2019 - 2020		
Month	Event Name	Organizer
March	Orange County Lantern Festival	Pacific Symphony and South Coast Chinese Cultural Center
March	Persian New Year Festival	Iranian-American Community Group of Orange County
March	Persian New Year Picnic Day	Network of Iranian-American Professionals of Orange County
March	San Juan Hills High School Voter Registration Training	San Juan Hills High School
March	ShamROCK n' RUN	St. Jude Medical Center
March	Westminster Spring Festival	City of Westminster
April	Arts Alive Festival	City of Mission Viejo
April	Beckman High School Meet the Professionals Fair	Beckman High School
April	City of Westminster Spring Festival	City of Westminster
April	Cypress Farmers Market	City of Cypress
April	Dia del Niño	City of Santa Ana
April	Dia del Niño	El Centro Cultural De Mexico
April	DTSA Art Walk	Downtown Santa Ana
April	Earth Day Event	Golden West College
April	Feria de Abril	Feria Los Alamitos
April	Friendly Centers Resource Networking Event	The Friendly Center
April	Irvine Valley College Spring Job Fair	Irvine Valley College
April	Katella High School Voter Education Week Event	Katella High School
April	Voter Registration Training	League of Women Voters of Orange County
April	Love Buena Park	City of Buena Park
April	Media Arts Santa Ana (MASA) Mixer	MASA/OC Film Fiesta

Potential Community Events Calendar 2019 - 2020		
Month	Event Name	Organizer
April	Persian New Year Festival	Network of Iranian-American Professionals of Orange County
April	Dia del Niño	OC Fairgrounds
April	Renters Protection Forum	Orange County Communities Organized for Responsible Development
April	Summer Youth Job Fair	Employment Development Department
April	OC LGBTQ Youth Convening	LGBT Center
May	5 de Mayo Festival Anaheim	City of Anaheim
May	Asian Pacific American Heritage Month Forum	Asian Americans Advancing Justice – Orange County
May	Asian American Pacific Islander Heritage Month Celebration	Southern California Edison
May	Battle of the Mariachis	Mission San Juan Capistrano
May	CIELO Showcase	CIELO
May	Cinco de Mayo Festival	City of San Clemente
May	Cinco De Mayo In Tustin	City of Tustin
May	Student Tabling Event	CSU Fullerton
May	Student Tabling Event	Cypress College
May	Dancing Out Stigma	Bowers Museum
May	Downtown Anaheim Farmers Market	City of Anaheim
May	Estrella Awards	Orange County Hispanic Chamber of Commerce
May	FaCT Conference	Families and Communities Together
May	Heartbeat of Mexico	Chapman University
May	Irvine Evergreen Chinese Senior Association Monthly Meeting	Irvine Evergreen Chinese Senior Association
May	Irvine Korean Cultural Festival	Irvine Korean Cultural Festival
May	Jarana Carnavalera	Jarana Carnavalera en California
May	Mariachi Festival	Viva la Vida/Calacas

Potential Community Events Calendar 2019 - 2020		
Month	Event Name	Organizer
May	New Horizons Dinner-Cinco de Mayo	YMCA of OC
May	OC Greek Festival	St. John the Baptist Greek Orthodox Church
May	OC Human Relations Awards Dinner	OC Human Relations
May	Open Garden Day	City of Santa Ana
May	Orange County Asian Chamber Leadership Mixer	Asian Business Association of Orange County
May	Rancho Days Fiesta-Heritage Hill Historical Park	OC Parks
May	Saddleback College Tabling Event	Saddleback College
May	Santa Ana College Tabling Event	Santa Ana College
May	SOKA International Festival	SOKA University
May	State of the Community	Fullerton Collaborative
May	Cinco de Mayo Fiesta	The Outlets at San Clemente
May	UCI Anti-Cancer Challenge Run	UC Irvine
May	Vesak Festival - Buddha's Birthday Celebration	Giac Ly Buddhist Monastery
May	Vesak Festival - Mile Square Park	Vietnamese American Buddhist Congregation
May	Veterans Luncheon	LULAC
May	Veterans Resource Center Santa Ana College	Santa Ana College
May	Voice of Change	OC Health Care Agency (OCHCA) and Orange County Asian and Pacific Islander Community Alliance (OCAPICA)
May	Willcock Community Meeting	Orange County Communities Organized for Responsible Development

Potential Community Events Calendar 2019 - 2020		
Month	Event Name	Organizer
June	Annual Filipino-American Lawyers of Orange County Membership Meeting and Mixer	Filipino-American Lawyers of Orange County
June	Annual Orange County Hiring Fair	Michelle Steel, Supervisor, 2nd District Orange County Board of Supervisors and KACC Foundation
June	APIA Vote Leadership Institute	Orange County Asian Pacific Islander Community Alliance
June	Candidate Academy	Orange County Labor Federation
June	Celebracion y Mercadito	Radio Santa Ana/Centro Cultural Santa Ana
June	Citizenship Ceremonies	United States District Court, Central District of California
June	Citizenship Fair	Orange County Communities Organized for Responsible Development
June	Feria de Salud	Las Lomas Gardens Apartments
June	Fiesta Appreciation Day - Caregiving Day	Crooru Caregivers on-demand
June	OCCORD Leadership Academy	Orange County Communities Organized for Responsible Development
June	Open House	Rancho Santiago Community College District
June	San Juan Capistrano Summer Concert Series	City of San Juan Capistrano
June	Small Business Week Awards	Hispanic Chamber of Commerce of Orange County
June	Tabling Sunday Mass Christ Our Savior Parish	Christ Our Savior Parish Church
July	American Indian Families	Walking Shield
July	Candidate Academy	Orange County Labor Federation
July	Summer Jazz Concert Series	Segerstrom Center for the Arts

Potential Community Events Calendar 2019 - 2020		
Month	Event Name	Organizer
July	Cypress Community Festival	Cypress Community Festival Association
August	American Mariachi	South Coast Repertory
August	Brea Fest	City of Brea
August	Canto de Anaheim	Pacific Symphony
August	Chicanxs Unidxs Annual Fundraiser	Chicanxs Unidxs
August	Annual Civic Expo & National Night Out	City of La Palma
August	Concerts in the Park	City of Orange
August	CSU Fullerton Move-In Day	CSU Fullerton
August	Downtown Fullerton Farmers Market	City of Fullerton
August	Fiesta Music Festival	San Clemente Chamber of Commerce
August	Movies in the Park Series	City of Fountain Valley
August	Sizzlin' Summer Concert Series	City of Irvine
August	National Night Out	Mission Viejo Police Department
August	OC Night Market	Costa Mesa
August	Orange County Fair	Costa Mesa
August	Placentia Certified Farmers Market	City of Placentia
August	Sabor a Mar - Folcklorico/Mariachi	Relampago del Cielo
August	Evening in the Park Summer Concerts	City of San Juan Capistrano
August	Seal Beach Farmers Market	City of Seal Beach
August	Senior Fitness Expo	City of Irvine
August	The Vic	Victoria Skimboards
August	Musicals and Plays Series	Santa Ana College
September	9/11 Commemoration	The Richard Nixon Presidential Library & Museum

Potential Community Events Calendar 2019 - 2020		
Month	Event Name	Organizer
September	AASCSC Moon Festival	Asian American Senior Citizens Service Center
September	Anaheim Mariachi Festival	Rhythmo Inc. Mariachi Academy
September	Discoverfest	CSU Fullerton
September	City of Brea Wellness Festival	City of Brea
September	Fiestas Patrias	City of Santa Ana
September	National Voter Registration Day Press Conference	City of Santa Ana
September	County of Orange Career Expo and Open House	County of Orange
September	Irvine Global Village Festival	City of Irvine
September	Irvine Moon Festival	Irvine Chinese School/South Coast Chinese Cultural Center
September	Lake Forest Heroes Day	City of Lake Forest
September	Mid-Autumn Children's Festival	The Coordinating Committee of Vietnamese American Youth Organizations
September	OCEA Health Fair	Orange County Employees Association
September	Orange International Street Fair	City of Orange
September	SAC Club Rush	Santa Ana College
September	Santa Ana Family Day	MAGIC Inc. Academy of the Arts
September	Westminster Dia de la Familia	City of Westminster
October	Anaheim Fall Festival & Halloween Parade	City of Anaheim
October	Citizenship Ceremonies	United States District Court, Central District of California
October	Halloween Family Fun	City of Stanton
October	Senior Wellness Expo	City of Yorba Linda
October	Community Resource Fair	Huntington Beach Adult School
October	CSU Fullerton Faculty Voter Registration Drive	CSU Fullerton
October	Donate a Day of Service Event	Cypress College

Potential Community Events Calendar 2019 - 2020		
Month	Event Name	Organizer
October	Downtown Fullerton Art Walk	Magoski Arts Colony
October	Fullerton Museum Center Event	City of Fullerton
October	Huntington Beach Airshow	The Great Pacific Airshow
October	Hispanic Heritage Month Mixer	Hispanic Chamber of Commerce of Orange County
October	Irvine Evergreen Chinese Senior Association Monthly Meeting	Irvine Evergreen Chinese Senior Association Monthly Meeting
October	Irvine Valley College Pinoy Piyesta	Elevate AAPI @ Irvine Valley College
October	Employee Registration Event	Masimo
October	Nashtai & Ashnai: Persian Breakfast with the UC Irvine Iranian Student Union	Iranian Student Union at UC Irvine
October	OC Arirang Harvest Festival	Arirang OC Festival
October	OC Film Fiesta	Media Arts Santa Ana
October	OC International Auto Show	Motor Trend Group, LLC
October	OC Roller Derby Competition	OC Roller Derby
October	Voter Education Presentation	Orange Coast College
October	Placentia Harvest Festival	Placentia Heritage Festival Committee
October	Relationship Building Network Business Expo	Relationship Building Network, Inc.
October	Arts Celebration: FALL FOR ALL	Segerstrom Center for the Arts
October	Silverado Country Fair & Folk Festival	Silverado Country Fair & Folk Festival
October	Community Engagement Fair	UC Irvine
October	Viet Film Fest	Vietnamese American Arts and Letters Association
October	Western State College Law Voter Registration Drive	Western State College of Law Student Council
November	Delhi Center Anniversary Dinner	Delhi Center
November	Dia de los Muertos	Calacas Inc
November	Golden Future 50+ Expo	Golden Future Expos Inc.

Potential Community Events Calendar 2019 - 2020		
Month	Event Name	Organizer
December	Christmas Eve in Mexico-Nochebuena	Chapman University
December	Project Soapbox	Actions Civics CA
December	Winter Wonderland	City of Irvine

Mobile Fleet

Vote Center Newsletter

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Vote Center Workshops Begin Saturday

June 7, 2019 - We are hosting 26 Vote Center workshops throughout Orange County - each designed to gather input from the community on locations for Vote Centers and to offer background on the changes coming in 2020. Our first workshop is tomorrow at the South Coast Chinese Center in Irvine at 10 a.m.

Neal Kelley
Registrar of Voters

Current Tweet

Out today at the @OCGovCA hiring fair at the Orange County Fairgrounds recruiting Vote Center employees! #voteoc2020 #protect2020 #ocvotecenters2020

View Tweet

Have an Idea for a Vote Center Location?

Researching Ballot Drop Box Locations

We're geared up for evaluating public input on possible Vote Center locations. The law requires that we evaluate 13 different criteria when finding locations, such as transportation, vehicle ownership, traffic patterns, vote-by-mail usage and more. Use our online form to submit your ideas today!

Our team is in the process of researching potential locations for ballot drop boxes, which will be located throughout Orange County beginning in 2020. Over 100 secure drop boxes will be strategically placed at shopping locations, train stations, city halls, and more providing opportunities for voters to securely drop off their ballot.
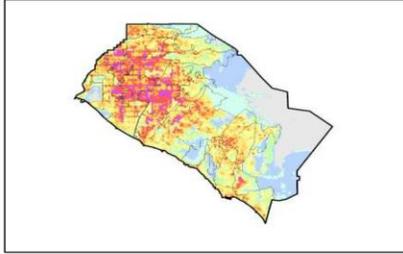
Analyzing Vote Center Site Selection

We developed a tool used to analyze possible sites for Vote Centers. This mapping program takes data from all of the required elements (such as traffic, vehicle ownership, turnout, etc.) and provides outputs that assist in our analysis. An online version will be avaiable for the public beginning next week.

Vote Center Operations Planning Group

We've assembled 12 working groups in our agency focused on Vote Center planning. The operational teams are working on site selection, ballot drop boxes, public meetings, communications, accessibility, language access and more. Our primary planning group (shown in this photo) provides oversight on each working group.

FOLLOW US

SHARE NEWSLETTER

Current Voter Registration
1,597,250

Registration | Data | Results | Contact Us | Update email preferences

#voteoc2020 #protect2020
#ocvotecenters2020

Neal Kelley
Registrar of Voters

Publications
Public Notice for August 8, 2019 Consultation Meeting

PUBLIC NOTICE

Notice is hereby given that a Consultation Meeting for the Development of the Draft Election Administration Plan Pursuant to the Voter's Choice Act will be held on August 8, 2019. This hearing is for interested residents, representatives from the disability community and community organizations and individuals that advocate on behalf of, or provide services to, individuals with disabilities and for representatives, advocates, and other stakeholders of the county's language communities.

Notice is further given that the Orange County Registrar of Voters Neal Kelley invites interested representatives of the County's language communities and disability communities to provide consultation and input on the development of the County's draft Election Administration Plan (EAP). All interested parties are encouraged to attend the meeting on August 8, 2019 from 1:30 p.m. to 3:00 p.m. at the Orange County Registrar of Voters, 1300 South Grand Avenue, Building C, Santa Ana, CA 92705.

Notice is further given that the location is an accessible facility. Requests for documents in accessible formats, interpreting services, assistive listening devices, or other accommodations should be made by calling (714) 567-5106, no later than four working days prior to the meeting.

Dated this 17th day of July, 2019.

Neal Kelley
Registrar of Voters

PUBLIC NOTICE

Notice is hereby given that a Public Hearing for the Draft Election Administration Plan pursuant to the Voter's Choice Act will be held on August 29, 2019.

Notice is further given that the Draft Election Administration Plan is posted on the Registrar of Voters' website at ocvote.com/eap. The Plan is available in English and translated versions in Spanish, Vietnamese, Chinese, Korean, Tagalog, and Farsi (Persian) will be subsequently posted in accordance with federal and state law.

Comments on the Plan may be submitted using the online comment form on the Registrar of Voters' website (ocvote.com/eap), by email to ocvoter@rov.ocgov.com, in writing, or in person at the Public Hearing. Written comments should be addressed to the Orange County Registrar of Voters, 1300 S. Grand Avenue, Building C, Santa Ana, CA 92705.

Meeting Date: August 29, 2019
Meeting Time: 6 p.m. to 8 p.m.
Meeting Location: Orange County Department of Education
                   200 Kalmus Drive
                   Costa Mesa, CA 92626

The Public Hearing will also be livestreamed online at ocvote.com/eap.

For more information regarding the Public Hearing, please call 714-567-7600 or visit ocvote.com/eap.

Notice is further given that the location is an accessible facility. Requests for documents in accessible formats, interpreting services, assistive listening devices, or other accommodations should be made by calling (714) 567-5106, no later than four working days prior to the meeting.

Dated this 9th day of August, 2019.

Neal Kelley
Registrar of Voters